Supplement for



Council

On Monday 25 November 2024At 5.00 pm

Minutes Supplement - Questions on Notice

Contents

47. Questions on Notice from Members of Council

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The agenda, reports and any additional supplements can be found together with this supplement on the committee meeting webpage.





To: Council

Date: 25 November 2024

Report of: Head of Law and Governance

Title of Report: Questions on Notice from members of Council and

responses from the Cabinet Members and Leader

Introduction

Questions submitted by members of Council to the Cabinet members and Leader of the Council, by the deadline in the Constitution are listed below in the order they will be taken at the meeting.

Responses are included where available.

Questioners can ask one supplementary question of the Cllr answering the original question.

This report will be republished after the Council meeting to include supplementary questions and responses as part of the minutes pack.

Unfamiliar terms may be briefly explained in footnotes.

Questions and responses

Cabinet Member for Partnership Working; Leader of the Council

SB1: From Cllr Henwood to Cllr Brown – Failed Local Plan Cost	
Question	Written Response
How much did the failed Oxford local Plan cost?	The City Council takes a very cost- effective approach to producing Local Plans. Almost all the work is produced in-house. External consultants are only contracted for limited pieces of work where they are not possible to complete

without specialist expertise. We also seek to jointly commission work with other parties to share the cost wherever possible.

The vast majority of the work which was carried out for the 2040 Local Plan continues to be helpful and relevant and will be reused in future work producing a Local Plan. It is also important to other projects such as revising the CIL Charging Schedule, enabling us to secure increased funding towards important infrastructure needs in the city.

The spend involved in holding the unsuccessful examination was £41,000, including venue and Inspector's costs.

The budget for the Local Plan production is an annual £100k; this is a very small budget compared to what other councils spend and represents good value for money.

No Supplementary Question

SB2: From Cllr Henwood to Cllr Brown – Inspectorate's Connectivity Failure Claim

Question

The planning inspectorate cited in their report a failure not just in communication, but also poor connectivity. Do you agree with the inspectorates claim?

Supplementary question:

Would the Leader of the Council now admit that connectivity and housing need are inherently linked? And, how will the leader improve communication and commuter links to Oxford taking into account the failure of the Oxford local plan?

Written Response

The Planning Inspectors do not use the words "connectivity" or "connect" in their letter to the City Council. We did not hold any examination hearings sessions on infrastructure or transport matters, so these were not discussed in any detail.

Verbal response:

There is a connection between housing provision and transport needs. We have a drastic shortage of affordable housing however the local inspector fails to accept this despite government acceptance of the matter. As long as the housing need is not met, residents will be required to commute increasing distances to the city. However in a city people will always travel to employment and it is important that employment

centres are therefore near to transport links. Public transport brings people in to participate in our strong local economy. It is therefore important that housing and transport connectivity are planned alongside each other.

SB3: From Cllr Yeatman to Cllr Brown – Elderly in Winter

Question

The County Council recently passed a Conservative Party motion to strengthen support to low income pensioners despite Labour objections. Will the City Council now be working with the County Council to support the elderly this winter?

Written Response

The City Council will be working with the County Council to support the elderly this winter via shared campaigns and as well as using support from the Household Support Fund. This will help those on low income to be able to keep warm over the winter. We will be using data that we hold from the revenues and benefits team to reach those on low incomes and those who lost the winter fuel payment.

Supplementary question:

Could I have some clarity on how the council will be reaching out to individuals, and whether those details can be shared with the ward councillors so that constituents can be personally spoken to?

Verbal response:

Contact has been made where possible to those who could benefit from the household support fund. Assures councillor that support can be provided to councillors to help direct their wards.

SB4: From Cllr Yeatman to Cllr Brown – Four-Day Working Week

Question

The door has been opened nationally by the new Labour government for public sector workers to move to a four-day week. Is this something that this council will be considering?

Written Response

We have been watching South Cambridgeshire's evaluation of the impact of a four-day working week and continue to do so. We have however no current plans to make such a change.

Supplementary question:

Could the Council give assurance that a change of the significance in terms of working hours would be a full Council decision, and not a Cabinet decision?

Verbal response:

There are currently no plans to transition to a 4-day working week. If plans were to arise, they would be heavily discussed with full Council and staff.

SB5: From Cllr Powell to Cllr Brown - Postal Delays in East Oxford

Question

Can the Leader please provide an update on attempts the council has made to push Royal Mail to address ongoing issues with postal delays in East Oxford?

Written Response

I wrote to the Royal Mail chief executive on this matter this month. Separately, I've also publicly expressed our concern over the proposed closure of the St Aldates post office (separate businesses these days but still a vital part of our local postal service).

I'm also hugely grateful for the work that Anneliese Dodds MP has done in highlighting the shortcomings of our postal service on the national and local stage and am aware that she is also still working hard to get a commitment to an improved service.

Oxford's residents and businesses, and the Council itself, rely on timely and reliable postal services for daily operations and personal needs. Unfortunately, significant delays, incorrectly delivered, and inconsistent service, are the experience of many of our local residents, causing at best inconvenience and frustration and at worst, missed appointments and extra charges for late payments.

Alas, I think we're all aware that these are national issues and not just confined to Oxford. Oxford's citizens deserve a better service.

Supplementary question:

As postal services continue to be an issue for residents, will the Leader undertake to continue doing as much as possible to ensure residents of Oxford receive the best possible postal service?

Verbal response:

Recognises and agrees with the issue.
Advises that response from Royal Mail
has not yet been received and addresses
specific issues experienced by some
residents. Some are of Oxford are more
affected than others, especially
compared to the national picture. Royal
Mail need to act on circulating staff more
effectively around the city. Anneliese

Dodds MP is working to improve this and
shares the frustrations. Commits to
continuing to pursue the issue.

SB6: From Cllr Powell to Cllr Brown – Process of Equalities Impact Assessments Question Can the portfolio holder outline the All events on council land are sent out to

Can the portfolio holder outline the process for carrying out Equalities Impact Assessments for events hosted by third parties but requiring permission from the council?

consultation with statutory agencies as well as key community stakeholders e.g. resident associations and friends of parks groups. Feedback regarding any equalities impacts they may have done would be taken into consideration and mitigations agreed prior to confirming event permits.

No Supplementary Question

No Supplementary Question

SB7: From Clir Powell to Clir Brown – Noise Complaint Forms	
Question	Written Response
How are noise and other complaints from one event factored into applications to run the same event in subsequent years?	Any complaint which we receive about an event (including noise) is kept on file for that event and discussed in debriefs. The team works with event organisers to ensure mitigations for lessons learned so that they are implemented for events in future years.

Cabinet Member for Finance and Asset Management; Deputy Leader of the Council

ET1: From Cllr Miles to Cllr Turner – Flood Risk Council Owned Properties	
Question	Written Response
How many council-owned commercial and residential properties respectively	We do not hold records of flood risk in

are at high flood risk within the city and What insurance does the council have in place to manage the financial risk of flooding in these properties?

relation to Council-owned buildings. The Council holds property insurance and in the event of damage by flood, the Council would claim for damages against its insurance policy in the normal way.

Supplementary question:

How many times has Council claimed on its insurance for flooded council owned properties (residential or commercial)? Do we have money set aside for the cost of repairs and remediation before insurance payouts?

Verbal response:

The details of the Council's insurance is detailed in the written response and further can be clarified over email.

Written response:

In recent years we have not had property claims related to flooding in the sense of a river bursting its banks. In the last 10 years we have had the following water-related claims (aside for the odd burst or leaking pipe within a property):

- Water run-off from the road into a property due to a blocked Gulley in August 2020. The claim was rejected because inspection and maintenance had been carried out properly. The Council group was found not liable so no payment was made.
- Burst Water Mains causing flooding to properties in September 2014. This resulted in damage to Council property and a claim being made against the water company.
- Internal flood in a Council leased property due to defects left as a result of a refurbishment by the tenant in 2018; the claim was rejected as not Council liability.

We are covered for flood damage on our property insurance. If the insurer believed there was a high risk of flood we would have had restrictive cover placed on us, normally in the shape of increased excess. The insurers base this on flood maps from the environment agency. So whereas there is a risk of flood in Oxford,

our properties are not within the high risk areas.

If we did have to make a claim then we would generally look to do the works needed so people can back in their properties before we get the money back, less excess. As far as funding this we don't have any specific funds set aside however this is really more of a cashflow issue. We cover cash inflows and outflows through our treasury management processes. Whereas an incident involving damage to properties would result in a cash outflow before we get an inflow, the cost of this would be reflected in lost interest income through lower investments or increased interest costs due to temporary borrowing. This would only be a cost during that period of cashflow deficit.

Parametric insurance is based on a simple principle – predetermined triggers and payout schemes facilitate swift claims settlements. The triggers (in this case flooding) are established in advance and must be reported by an independent third party institution which again would be predefined. When a triggering event occurs, policyholders receive a predefined payout. By its nature this type of insurance results in a cost even when it's not used. It is also only as good as the predefined triggers and level of payout. Given the level of risk to our properties and the fact that we could cover any cashflows through the treasury process rather than paying out for additional insurance cover we would not be planning to recommend going down the parametric insurance route.

ET2: From Cllr Rehman to Cllr Turner – Land on Foxwell Drive

Question

Concerning the land transaction at Land on Foxwell Drive, what benefit does council have in entering an option agreement at this stage?

Written Response

This is very much the standard time to enter into this agreement which is commercially advantageous to the

	council as landowner. The timing gives certainty to the terms of a transaction in the future.
Supplementary question:	Verbal response:
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What is the benefit of entering an option with an agreement at this stage, surely land with planning permission is worth more than land without, if a developer was to ask the Council for access or grievance with the planning permission. but you haven't given me any of the benefits.

project?

The benefit is that Council has more certainty going forward and someone may be more inclined to leave a project alone.

On the commercial side, it is important that councillors are provided written guidance from experts on points of principal. Issues on timing and transactions should be advised on by expert officers.

ET3: From CIIr Rehman to CIIr Turner – Oxpens River Bridge Review

Question **Written Response** Permission to bring a judicial review has The Council is currently working to been granted for the Oxpens river bridge understand the costs of the delay and project, whilst there will be no comment working with funders to secure additional on the project during the undertaking of funding if needed. the review. What if any implications are there for the grant funding? Supplementary question: Verbal response: At the time of application, intentions were The whole project. for the entire project to be funded by an external grant. Is the additional funding being sought for the whole, or part of the

Cabinet Member for Zero Carbon Oxford; Deputy Leader of the Council

AR1: From Cllr Henwood to Cllr Railton - Smoke Control Area Enforcement Question **Written Response** Oxford City Council has recently Enforcement of the Smoke -Controlled informed residents of the expansion of Area is undertaken by the Council's the Oxford Smoke-Controlled Area and environmental health team - typically in cites the burning of wood burners and response to an official smoke nuisance

open fires. How will Oxford City Council manage and enforce the smoke-controlled area, in particular in relation to boat dwellers who depend on wood burners and school with biomass boilers which may burn wood pallets?

complaint.

Biomass is not classed as an authorised fuel for use within SCAs, so biomass boilers need to follow the same Smoke Control Area rules that are in place for wood burning stoves.

Moored vessels are not covered by Smoke Control Area legislation.

No Supplementary Question

AR2: From CIIr Henwood to CIIr Railton – Boat Dwellers Gas Switch and Policy Impact

Question

Suppose the city council does decide to enforce the new rules on boat dwellers. In that case, they are likely to switch to heavier propane type gases including LPG as a heating source, indirectly encouraging the use of fossil fuels. Is this policy discriminatory?

Written Response

Moored vessels are not covered by Smoke Control Area legislation.

Supplementary question:

The tow path is the responsibility of the County Council and the river, the responsibility of the City Council. Why is there a two-tier policy towards boat owners?

Verbal response:

There are two reasons. The legal legislation focuses on buildings with chimneys and boats are not such. Therefore, a different legal route is required when considering boats and it was not deemed necessary to expand this legislation to include boats. A 2018 DEFRA study analysed buildings that burn wood. In Oxford, people tend to burn wood for preference, rather than necessity. For moored boats however, there are limited viable options for heating the dwelling and therefore to include boats in the legislation would be to limiting. Therefore, the additional legal step has not been taken.

AR3: From Cllr Henwood to Cllr Railton - Restrictions on Park Fire Pits

Question

The British summer is well known for being short, and unpredictable. Families often have BBQs in warmer weather, will

Written Response

There is no identified demand for BBQs in Florence Park. This may be due to the

the city council be imposing restrictions on BBQs and the fire pit located in Florence Park?

fact that nearly all the houses in this area have their own gardens. The 'fire pit' lies within the Naturescape enclosure and is only used as part of organised forest school sessions. The Council will continue to impose restrictions on BBQs in parks due to Health and Safety and air quality concerns, but is looking to trial allowing BBQs at Wolvercote.

The Smoke Control Area only covers buildings with chimneys thus BBQs are not included. There already exists legislation to deal with bonfires causing a nuisance which you can read here, but again that does not include BBQs: https://www.oxford.gov.uk/air-quality-management/bonfires

No Supplementary Question

AR4: From Cllr Henwood to Cllr Railton – Clean Air and Traffic Congestion

Question

The city councils letter states this is being done so residents can breathe "breathe clean air". How does the council justify this when car journeys have become longer, more congested in both the city and in urban areas and when air quality has deteriorated in areas neighbouring LTN scheme. For example "the city councils Cowley Road (James Street) saw the highest increase (35%) in NO2 levels – from 20ug/m3 to 27ug/m3 (a 7ug/m3 increase) This is likely due to vehicles diverted from the surrounding LTNs". Source: Oxford City Council link to OM

Written Response

Overall NO2 levels in Oxford decreased by 14% on average in 2023, compared with a 9% average reduction across the UK. Pollution is now 33% lower compared with pre-pandemic (2019) levels.

The introduction of electric buses across the city, more electric Hackney Carriages, and the expansion of the Smoke-Controlled Areas is expected to continue that trend.

The reference of an increase of 35% of the NO2 levels measured on James St (20 to 27ug/m3) is now outdated as it refers to the year 2022. In fact, the most recent monitoring results (from 2023) show that there was a 20% reduction of the levels measured at that location (the 27 ug/m3 measured in 2022 now reduced to 23 ug/m3 in 2023). 23ug/m3 is also a result that is currently 42.5%

below the current legal limit value for NO2 (40 g/m3) and 23.3% below the City's own local annual mean target for this pollutant (30ug/m3), a target that the city has committed to achieve (under its current Air Quality Action Plan) across the city by the end of 2025.

Supplementary question:

In reference to St James Street, there is an increase in emissions of 15% which means the Labour supported LTN scheme continues to be negative for cyclists and residents. This could explain the lower life expectancies in some local areas which could be worsened further by the LTN. Why is the Labour Group determined to pursue politics of inequality to the detriment of poorer communities?

Verbal response:

This question is based on selecting some information and ignoring the entire context. 2020 evidence from St James' Street shows contrary findings. The LTN has in fact improved air quality for 10,000 people by 20%. This trend is also shown on other boundary roads within the LTN and within the city average. The information must be considered as an aggregate over an entire year.

AR5: From Cllr Henwood to Cllr Railton - Trees Felled for Pedestrian Bridge

Question

Is there an update on how many trees have been felled and will be felled at Grandpoint to accommodate the pedestrian 'Oxpens' bridge and Donnington recreation ground to accommodate the new cycle track?

Written Response

The proposals for the Oxpens River Bridge and path at Donnington support the aim of encouraging more people to walk and cycle and reduce car journeys that currently impact the City. The planning applications for the proposed bridge and the path at Donnington include tree surveys identifying trees to be removed (Arboricultural Statement, Arboricultural Impact Assessment). Both schemes also have a calculation of the canopy cover impacted by the proposals(23_02506_CT3-CANOPY_COVER_ASSESSMENT-3170513.pdf ,22 02446 CT3-PLANNING STATEMENT-3283250.pdf) and replacement planting (0001 OVERVIEW, B A0 that ensures canopy

cover is maintained in accordance with Oxford Local Plan policy G7.

For the bridge, 31 trees and a part of a woodland group are proposed for removal and replanting includes six native trees to the north and three to the south of the Thames, in addition to 40 feathered trees that will be integrated into the wider landscaping works. The replanting scheme can be found in the planning application ref 23/01155/PDT.

The Donnington cycleway connecting path passes through a tree group in the southwest corner of the site. Four larger trunks and several smaller stems will need to be removed to facilitate the path, and these will be replaced by seven new trees on site and a hedgerow and extra planting offsite. As a result, the Case Officers report concludes that: "the proposal is considered to yield a net gain in canopy cover and would enhance the appearance of the park by the placement of trees in locations where there are currently large gaps in the tree cover." p214, para 10.35 and 10.36 of the Report here. Details of both the onsite and offsite planting can been seen in the planning application ref 22/02446/CT3.

No Supplementary Question

AR6: From Cllr Fouweather to Cllr Railton – Solar Energy

Question

At the Council meeting of July 17th 2023, the Council passed an amended motion (Minute 27) that included the following: Therefore, this Council requests that the Head of Corporate Strategy continues to investigate the feasibility of extending solar installations on spaces in Oxford including Park and Rides, and that the Cabinet Member for Zero Carbon Oxford and Climate Justice provide a verbal

Written Response

A <u>paper</u> on the feasibility of extending solar installations on Council car parks was discussed at the Climate & Environment Panel on 20 November.

update at a Council meeting before the end of 2023. As it is now nearly the end of 2024 can the Cabinet Member explain to the Council why no report has been made as promised and when Councillors can expect to be updated about this important proposal?	
No Supplementary Question	

AR7: From CIIr Rehman to CIIr Railton – Donnington Cycle and Footpath

Question

In relation to the Donnington cycle and footpath proposals, what are the benefits do you see that override local objections?

Written Response

The large majority of local community comments in the recent planning consultation were in support of the scheme, and not objections. The scheme benefits outweighing objections are set out below.

Accessibility improvements - Donnington Recreation ground will be accessible to wheelchair users, parents with prams, and children cycling to school, which it is not currently, and accessible in all weathers.

Increases in children playing sport - The current rut is unsafe, and limits number of pitches available. The new path will enable an increased numbers of children and young people to take part in sport through allowing the marking out of more football pitches. This includes the Donnington U17 team to play on site, benefitting older teenagers, and reducing pollution from travel to other sites. Also, the club plan to develop more women and girl's football with increased space on pitches

Safer and quicker active travel - an allweather surface for this Strategic Cycle Route across the Recreation Ground will enabling safe year-round use. This will include local primary aged children being able to cycle to St Mary and St Johns school, further reducing local pollution,

	improving air quality as well as tying down new healthier lifestyles and travel patterns for families
	The scheme will also serve to removing the diagonal rut caused by the current desire line for walkers and cyclists, which is a trip hazard, and which is getting deeper.
No Supplementary Question	

AR8: From Cllr Rehman to Cllr Railton – Donnington Cycle Path	
Question	Written Response
What is the estimated cost for this Donnington cycle path project and will the relevant contracts be put out to tender?	The Donnington shared cycleway and footway is part of the wider City Cycle Routes programme for which funding has been received to cover the project management, design, and construction of the 4 cycleways, with the Donnington cycle path project having a budget of £431k. Following due diligence by an independent consultant it was agreed that ODS were competent to carry out the works and were in an acceptable price band. The process conforms to Procurement of ODS for capital programme projects. The decision was taken in accordance with the Council's Contract Rules - Part 19.22(d) of the Constitution A link to the published Officer Decision for the City Cycle Routes contract is here. The expected site works cost for the Donnington cycleway is £259k.
No Supplementary Question	

AR9: From Cllr Rehman to Cllr Railton – Trees felled around Donnington and Grandpont Bridge	
Question	Written Response
The administration sets out its green	The proposals at Donnington and

agenda. Donnington vanity project and Grandpont bridge (trees were felled even before planning permission was granted !!) contradict that. The amount of trees and mature trees removed goes against its own stated objectives.

Removing mature trees and replacing them elsewhere is not the answer for this type of project.

Trees should only be removed as an absolute necessity and for major projects and adequately replaced. How do you justify this against council objectives or are our objectives just to create a cycle paths at any cost to the environment?

Grandpont will comply with Oxford Local Plan policy G7 which ensures that 'any loss of tree canopy cover should be mitigated by the planting of new trees or introduction of additional tree cover (with consideration to the predicted future tree canopy on the site following development)'.

In both schemes efforts have been made through the design to minimise the impact on trees. Where it is essential to remove trees replacement planting is proposed with careful consideration of the locations and species to ensure the tree canopy cover is maintained into the future. (For details see the answer to AR5).

Some trees at Grandpont were removed ahead of the planning determination to avoid disturbance from tree removal during the bird nesting season. The time restrictions attached to the funding for the bridge meant that delaying felling until after planning permission had been granted would have delayed the project and could have impacted the availability of funding.

It was acknowledged at the time that if planning permission was not granted replacement tree planting would be carried out to maintain the tree cover in the area. Planning permission was resolved to be granted in March 2024 and went through the planning review committee in April 2024 before being issued in July 2024. Since then, a JR has been submitted and therefore it has not be possible to proceed with works to the original programme.

Supplementary question:

In relation to Grandpont, who is going to plant the trees and where will the birds nest? How long with this take?

Verbal response:

The trees in question were self-seeded around 40 years ago when Grandpont gasworks were decommissioned. This was intensely contaminated land which contained vast amounts of clay and there was a mixture of trees. A few trees were

cut down in February 2024 and there is a commitment for replanting whether the bridge is rebuilt or not.

AR10: From Cllr Yeatman to Cllr Railton – Budget of Zero Carbon

Question

Many of the Zero Carbon Council / Net Zero City initiatives are subject to external funding. Are there currently initiatives at risk and are there implications for the councils overall budget as a consequence?

Written Response

There are always risks associated with grant-funded projects, which are set out in project risk registers. Many 'Zero Carbon Council' initiatives are around the installation of energy efficiency measures or solar panels that deliver cost savings or deliver income. The risk to the Council's overall budget associated with completed projects is minimal. However, for projects such as the installation of further electric vehicle charge-points in Council carparks using external LEVI funding, the earnings assumed from these in the Budget will remain at risk until the projects are delivered and the infrastructure in use.

No Supplementary Question

AR11: From Cllr Powell to Cllr Railton – Flooding

Question

Does the portfolio holder think there are lessons that can be learned from the recent flooding in Valencia, Pakistan and elsewhere about climate adaptation and mitigation in Oxford?

Written Response

Flash flooding is a risk associated with concentrated periods of very heavy rainfall. Many scientists suggest that climate change will see more frequent heavy rainfall episodes across the UK, with every degree Celsius that Earth's atmospheric temperature rises, the amount of water vapor in the atmosphere can increase by about 7%.

Oxford suffers from three different forms of flooding:

- surface water (as happened in September)
- groundwater, which effects south
 & west Oxford (as it did this
 January)

	- fluvial (or river flooding) as we last had in 2014 Different areas of the city suffer from different types and the response, mitigation & adaption will be different for each.
	Oxfordshire County Council is developing a Climate Adaptation Plan for the county with input from Oxford City Council. The County Council has primary responsibility for managing the risk of surface water flooding and the City Council works with them.
No Supplementary Question.	

Cabinet Member for a Safer Oxford

LA1: From CIIr Rehman to CIIr Arshad – Cross-party Community Engagement Update

Question

Following your response at the previous Council meeting regarding engaging with cross party members to support the community, are there any further updates following on your suggestion of crossparty community engagement?

Written Response

Thank you Cllr Rehman.
In your address at Council in October you described the important role local councillors have in engaging with their constituents and understanding their concerns, particularly in light of the disturbances in the summer.
In Oxford we have excellent relationships with the police and their Community and Diversity Officer, who played a significant engagement role during that period. The Oxford Council of Faiths, representing faith and civic leaders were also instrumental in promote tolerance and

	understanding in our city. The mosques
	and other faith organisations continue to
	play a central role in their activities.
	The Council's Locality Manager's also
	have a key role in community
	engagement and the officer for East
	Oxford is in regular contact with the
	mosques, and other faith and civic
	organisations in the area.
	I suggest the next step is for us and
	relevant Council officers to discuss
	where you feel the Council could build on
	these existing approaches and
	encourage all of us to continue listening
	to our communities and feeding back to
	the police, Council and other agencies.
No Supplementary Question	

LA2: From Cllr Mundy to Cllr Arshad - Safer Oxford

Question

While we do have a defibrillator in Town Hall, and several other locations across the city centre, several defibrillators are in restricted locations and only one defib in the city centre is in a public and always open location (outside The Bear Inn). Does the cabinet member support investigating new potential locations, both within and outside the city centre, for fully publicly accessible defibs?

Supplementary question:

Would you be able to discuss whether you think there is sufficient training for the use of defibs amongst the population?

Written Response

Whilst the Council are not responsible for extending the availability of defibrillators in public spaces, I support this type of initiative that could save lives of people in our city. The Council have recently been working with a local organisation to raise money for the installation of bleed kits in local communities within Oxford, an important related public health intervention.

Councillor committed to providing a written response.

Written response:

Technically there is no training to be had a on a PAD (public access Defib) as it is not required, and anyone can use them. Lots of people would have potentially attended awareness sessions or have been shown how to use one at events, in the workplace or during more formal courses. The British Heart Foundation have a new interactive app called RevieR, we used this as part of restart a heart day in October, providing training to over 5,000 Oxfordshire school aged children. As a result of all the initiatives it would be impossible to say how many members of the public are familiar with how to operate one or have used one. Many modern defibrillators are designed to be used by anyone and have audio instructions that talk the user through the procedure in real time.

LA3: From Clir Mundy to Clir Arshad - Safer Oxford

Question

The Labour Government's decision to cut the Winter Fuel Payment to non-benefit claiming pensioners is a great worry to many of our elderly residents and their family members. Many who struggle to get by will miss out due to not realising that they are eligible, or otherwise slipping through the cracks. Many of our elderly residents, including those in our own City housing are at risk of isolation, and there is a real risk that they may endure freezing temperatures without being able to fully heat their homes. Does the Cabinet Member know what, or can they get an update on what, Oxford Safer Communities Partnership might be doing to ensure that we are looking out for our elderly? And will our City be highlighting, to the Government, the impact the payment cut has upon our residents?

Written Response

This is not in the remit of the Oxford Community Safety Partnership.

Supplementary question:

The government states that 100,000 pensioners are expected to fall into poverty by 2030 due to changes to winter fuel benefit. Does the councillor know how many of our local pensioners this

Verbal response:

Cllr Chapman responded as the question related to a different portfolio.

It is estimated around 800 potential pensioners could be eligible for pension

will include, and if not, why do we not know? How could we help these residents? Will Safer Oxford issue a press release to highlight to the population the importance of safeguarding our pensioners? credit and the Council has written to these residents offering them the option to apply. Response rates thus far have been low, as in it has been across the country. The council is doing as much as possible to support residents including offering advice centres about funds and offering household support. The Council will continue to do so but is limited by funding capabilities and will focus on provision of information.

LA4: From CIIr Kerr to CIIr Arshad - Noise Complaints

Question

Can the portfolio holder explain how noise complaints are recorded, triaged and enforced in the absence of nightline and the noise app, and since the cutting of the out of hours noise service? And are they logged in a central place for analysis?

Written Response

Noise complaints are recorded using an online tool accessible to the complainant called the Noise App. Other methods include keeping a diary of incidents and using calibrated noise recording equipment. The email address for noise complaints is noise@oxford.gov.uk The complaints are reviewed by the Community Response Team if they relate to domestic premises, and by the Business Regulation Team if related to commercial premises. The response time for contacting the complainant is 5 working days. The Council engage with the subject of the complaint and adhere to our ASB Policy when resolving the cases. Some cases may require the use of Community Protection Notices or Noise Abatement Notices.

The data is held centrally and analysed, using a dashboard to identify trends.

No Supplementary Question

Cabinet Member for Citizen Focused Services and Council Companies

NC1: From Cllr Rehman to Cllr Chapman – Community Centre Cafe Plans

Question

Are the plans to place digital cafes at our community centres, similar to what has been launched at Westgate library?

Written Response

Oxford City Council's face to face customer service operates from the Westgate Library every Monday. Wednesday and Friday between 10 am and 3pm. On a Monday and Wednesday this space is shared with Citizen Advice Oxford. In addition, the City Council's Customer Service Officers regularly attend community larders across the City. This provides citizens with one-toone support and direct access to a range of City Council services.

The Digital Café at the Oxford Westgate Library is hosted on the first Monday of every month (2pm-4pm), and allows people who are struggling with, or are unfamiliar with, technology to find help and support with using their mobile, laptop or tablet. The initiative offers people free informal, one to one support around basic digital skills, with access to digital devices and the internet. It encourages and teaches people how to easily use digital technology as part of their everyday life.

The launch of this Digital Café is a collaboration between NHS Buckinghamshire, Oxfordshire and Berkshire West Integrated Care Board (BOB ICB), Oxfordshire County Council, and Oxford City Council. There are presently no plans for digital cafés to be rolled out in other locations across the City.

No Supplementary Question

NC2: From Cllr Rehman to Cllr Chapman – Figures Comparison Question

We are still receiving complaints around

Written Response

I share Councillor Rehman's concern

fly tipping. What are the current figures about fly tipping in the city which disfigures our neighbourhoods and is and how do they compare to previous vears? illegal. We have seen an increase in the level of fly-tipping incidents across the city in 2024. Between January and October this year – we have recorded 4,422 incidents of fly tipping. This includes everything from a sofa being dumped on the street to a bag of household or business waste left next to a public litter bin. That is a 9% increase on the same period in 2023. I am working with officers to explore ways in which we can speed up the bulky waste pick up service especially in relation to soft furnishings and make it easier for people to book specific slots online. This will make using the bulky waste service easier and more attractive. We also have a very rapid response to fly tipping once it has been reported to ODS. Whilst we would like to prevent it in the first place, this at least means its antisocial impact is being tackled swiftly.

No Supplementary Question

NC3: From Cllr Yeatman to Cllr Chapman – Review of Glyphosate		
Question	Written Response	
Given the concerns raised by local campaigner Chaka Artwell, can we have confirmation that the use of Glyphosate remains under constant review?	As I made clear in my <u>published</u> <u>response to Mr Artwell in July</u> , we will keep the use of Glyphosate under <i>periodic</i> review as herbicide manufacturers are working to improve the effectiveness of Glyphosate alternatives; and monitor the regulatory environment closely as this could change at a future point.	
Supplementary question:	Verbal response:	
What controls are in place between ODS and the contractor?	The comprehensive report previously published about the use of Glyphosate in the city would support this understanding. Controls mentioned in this report include extensive training, targeted use of the spraying, and regular reviews of the service. The Councillor notes confidence in the responsible local	

use of Glyphosate.

NC4: From Cllr Djafari-Marbini to Cllr Chapman – Resurfacing of Pavements

Question

There has been much needed resurfacing of pavements in Northfield Brook and Blackbird leys carried out by a company outsourced via ODS. The resurfacing is full of bumps and cracks in for example Brambling Way and Kestrel Crescent with residents concerned about the risk of falls for the elderly. How will this be addressed and tackled and prevented from occurring again?

Written Response

The works are taking place as part of the S42 Highway agreement where ODS, via Oxford City Council, are responsible for some areas of highway in the city. The same treatments have been used in other areas of the city in recent years, such as around Hollow Way and Cutteslowe. A quality inspection has been undertaken and while the work does not look as visually pleasing as a newly resurfaced footway would it has been done correctly. The material will wear and weather in and in the meantime ODS will monitor it closely. The surface ODS has applied is a thin veneer overlay to seal and prevent further damage from water ingress. It follows the existing surface, regulating any areas where there were minor depressions in the footways. The product is poured onto the footways and applied with a brush finish. This is why you will see "waves"/ brush marks and a textured finished surface. I have been assured

Before and during the works, notices and signs are placed on cones and lamp columns. Unfortunately, some people chose to ignore the signs and advice from the operatives on site and either drove, or walked over the newly laid surface which has marked the surface treatment.

that this does weather over time.

ODS will continue to monitor the area and should any issues arise will liaise with the sub-contractor to revisit.

Supplementary question:

Will there be inspections of tarmac

Verbal response:

Councillor requests that individual cases

following recent floods? Residents would be reassured to know these visits are happening due to concerns for elderly people. be brought forward for attention.

NC5: From CIIr Djafari-Marbini to CIIr Chapman - Bus Stop Shelters

Question

It took over two years for a bus shelter on Knights Road damaged to be replaced and it was initially without a seat despite the initial case being raised via a disabled resident who needed a seat to be able to access bus services. There are two further stops on Pegasus Road without a shelter. Are there equality impact assessments for placement of bus stops without seats or shelters as the impact on elderly and disabled residents and overall bus use is noticeable?

Written Response

The Council has awarded a new contract for the management and installation of bus shelters to Clear Channel. A briefing was held on 9th October for all Councillors to discuss the terms of the proposal prior to awarding the contract. The specification for shelters has been reviewed and, in the future, where appropriate, benches will be installed in new shelters. This assessment will include an equalities assessment, and the base specification requested by the Council does include benches. The stops on Pegasus Road will be reviewed to understand whether shelters can be installed but it will be subject to Planning and Licencing from County.

No Supplementary Question

NC6: From CIIr Rehman to CIIr Chapman – Competitive Tender Approach

Question

ODS is the sole contractor to improve services, and efficiency would a more competitive and open approach be sensible in light of budget pressures by inviting an opportunity for competitors to tender?

Written Response

The Council is always keen to make sure it gets Value for Money for its spend with any supplier. Recently it commissioned an external review of the cost of ODS's council house repairs service to the HRA. This is expected to drive down prices and ensure the HRA can afford to pay for the repairs it needs to fund.

But we need to see the relationship with ODS in the round. It is about far more than simply the cost of services.

The Council's relationship with ODS brings significant benefits to both parties. Over the next three years ODS is making significant savings on its core ODSL operations of approaching £1M as well

as sharing the costs of joint systems and back office services, which help reduce costs to the Council.

Most importantly, the Oxford Model means that any ODS surpluses are available to be returned to the Council by way of a dividend. ODS is meeting these dividend targets, which are a vital contribution to funding key public services. In an outsourced system, those surpluses leave the city and end up in the pockets of private investors.

And finally, the existence of a long-term relationship between ODS and the Council guarantees well paid and secure jobs for local people and a skills base on which to build ODS's commercial operations, which in turn will increase the return to the Council by way of dividends.

No Supplementary Question

NC7: From Cllr Mundy to Cllr Chapman - ODS taxi servicing

Question

An integral part of the agreement to extend by one year the deadline for ultralow emissions standards for our Hackney Carriages was that ODS would satisfy the unmet need of maintenance services for the LEVC taxis. The LEVC fleet require specialist attention and are bound by strict warranty terms. Is ODS meeting the demand highlighted in the Taxi Licensing report and COLTA report to General Purposes Licensing Committee in February?

Supplementary question:

Given the enduring concern about service availability for taxi cabs, will ODS be able to provide courtesy taxi service for those waiting extra time for repairs? Will the service keep up with an increase in the number of taxis over coming months in a manner which keeps them all in line with zero emission standards?

Written Response

ODS renewed their LEVC warranty repairer status in April and work closely with COLTA members in keeping their vehicles maintained to manufacturers standards. We have two trained technicians and the lead time for bookings is consistent with other service requests – approximately 2 to 3 weeks.

We can meet the demand but ask customers to plan around this typical lead time.

Verbal response:

ODS is keen to expand in line with growing demand in the area. On the issue of courtesy taxis, the councillor committed to write with more information.

Written Response:

ODS' status is as a Warranty Repairer for LEVC and is not an agent or dealership. There are no current plans

for a courtesy vehicle to be made available and this is not something ODS could financially support.

ODS currently has two trained staff, but this could be increased if demand required it.

Cabinet Member for a Healthy Oxford

CM1: From Cllr Gant to Cllr Munkonge – WCC

Question

Wolvercote's youth team has a close relationship with Cherwell Upper School, and youth training and development is conducted in tandem with the school's cricket programme. WCC has recently sponsored the training and qualification of 10 coaches and 12 umpires to improve its contribution to the cricketing community, and to promote improved performance for both the adult and youth teams.

In 2019 WCC raised over £60,000 via grant and private sources and donated this money to the council to build public cricket nets at Cutteslowe and Sunnymeade Park. The only condition on public access was that a lease and/or terms of use agreement be signed with the Councill. The Heads of Terms of this lease were agreed in a Memorandum of Understanding in December 2022 (see attached). The failure of the Council to complete this administrative process in a timely manner has had, and continues to have, significant impacts on the club's ability to deliver opportunities for its members, particularly young players.

Will the Cabinet member give me a commitment that this issue will be resolved quickly and efficiently, with a

Written Response

Our sincere apologies to Wolvercote Cricket Club. We recognise the excellent work of the club within the community and its fundraising efforts.

Unfortunately, due to a number of staff changes and subsequent capacity issues within the team, the final drafting of the lease has taken longer than we would usually hope. The drafting of the lease has now been allocated to a member of the legal services team and we would endeavour to have a draft version with the club by March 2025.

date?	
Supplementary question:	Verbal response:
Wolvercote Cricket Club has raised a substantial sum of money which it would like to use for providing services for young players. The Council has stalled on this issue for two years and no resolution is in sight. Can the Council be urged to resolve this by March 2025?	The Councillor commits to acting on this a as quickly as possible.

CM2: From Cllr Fouweather to Cllr Munkonge – Basketball in Parks		
Question	Written Response	
Many basketball courts in Council run parks in Oxford have damaged or missing nets on the basketball hoops. Can the Cabinet Member ensure that these nets are checked on a regular basis and repaired or replaced when needed?	The basketball hoops in Oxford City Parks are managed on behalf of the City Council by Oxford Direct Services. Each of the sites are inspected on a monthly basis as part of the overall playground and multi-use games area inspections. The order for the replacement nets at sites where they are damaged or missing has been placed and these will be addressed over the next few weeks.	
No Supplementary Question		

CM3: From Cllr Rehman to Cllr Munkonge – Cemetery Update		
Question	Written Response	
Please can we have an update on the cemetery?	The new burial meadow scheme is at planning stage with South Oxfordshire District Council, with key milestones recently achieved on addressing requests of statutory consultees. Completion of a property agreement securing access to the land means winter groundwater monitoring is now underway for the Environment Agency; and additional design work seeks to address County Highways requests. In addition, a recent archaeological scan of the land has revealed nothing of significance; and a net parking gain in the public carpark used by sports clubs is being communicated.	

consultees being concluded in spring 2025 with a planning approval, then site works are programmed to start in autumn 2025. Note there is high availability of reclaimed grave plots in the existing Oxford cemeteries, and Burial Services have also been able to make a new area of Mecca-aligned plots available to families with this choice. Relevant groups and organisations have been updated on this. A wider scheme update will also be taken to the Interfaith Forum next month. Supplementary question: Verbal response:	When do you envisage the work be completed and the cemetery could be used?	The project is complicated so a specific timeline cannot be given. Tests by the Environment Agency on the groundwater are being awaited.	
2025 with a planning approval, then site works are programmed to start in autumn 2025. Note there is high availability of reclaimed grave plots in the existing Oxford cemeteries, and Burial Services have also been able to make a new area of Mecca-aligned plots available to families with this choice. Relevant groups and organisations have been updated on this. A wider scheme update will also be	Supplementary question:	Verbal response:	
Subject to agreements with objecting		consultees being concluded in spring 2025 with a planning approval, then site works are programmed to start in autumn 2025. Note there is high availability of reclaimed grave plots in the existing Oxford cemeteries, and Burial Services have also been able to make a new area of Mecca-aligned plots available to families with this choice. Relevant groups and organisations have been updated on this. A wider scheme update will also be	

CM5: From Cllr Djafari-Marbini to Cllr Munkonge – Car Boot Sale Kassam Stadium	
Question Written Response	

There is a weekly Sunday car boot sale at Kassam stadium which is very popular with all local residents and provides critical provisions. Has the private landowner been approached to allow this market once the lease expires?	I would be happy to write to Mr Kassam and make such a request.
Supplementary question:	Verbal response:
Will the councillor look at other options and possibilities of continuing at a different site locally?	The council can look at other options, but areas are hard to find.

CM6: From Cllr Powell to Cllr Munkonge-South Park Fireworks Question **Written Response** Will the approach taken to this year's Mitigation measures for events in South firework display on South Park become Park will continue to need to reflect the standard practice for similar events in the size and character of the event taking future? place, the ground conditions at time (partly dependent on the time of year), and likely impact. Measures required will therefore not be the same for every event. However, the measures put in place for this year's firework event will provide a likely template for this and other similar size events taking place later in the year/during wetter summers. Supplementary question: **Verbal response:** In relation to fireworks, residents noted Depending on weather, best efforts will an improvement to the state of the park be made to repeat the success of this this year. Can it be confirmed that the year.

Cabinet Member for Housing and Communities

condition of the park this year will be the new minimum standard? This would

reassure residents.

LS1: From Cllr Henwood to Cllr L Smith – Protecting Public Funds

Question

With Housing Benefit covering a large proportion of service charges, who is responsible for ensuring that this budget is not misused or misallocated due to these inaccuracies?

Written Response

Some elements of service charges such as meals, laundry, cleaning or personal care are ineligible for Housing Benefit in accordance with the Housing Benefit Regulations. The decision on the amount of Housing Benefit paid in accordance with these Regulations, is made by the Councils Housing Benefit officers under the management of the Head of Financial Services (Section 151 Officer)

No Supplementary Question

LS2: From CIIr Henwood to CIIr L Smith - Accountability and Oversight

Question

Why have these discrepancies gone unnoticed by regulatory bodies or local authorities until now? If oversight is not your responsibility, who should residents turn to for support in holding housing providers accountable?

Written Response

It is understood that the issue being referred to relates to defects in a tenanted property belonging to a Registered Provider within the city. The city council wouldn't adjust the eligible service charges for a specific claimant due to a specific complaint they may have about the services that a landlord is charging. This is outside of HB scheme and remit of the department and is something that the resident would need to take up with their landlord. The eligible services are set for everyday provision and not for specific incidents that may occur, such as a leaking roof. Eligible service charges would not be adjusted by the LA and we would continue to pay the eligible rent irrespective of individual circumstances.

No Supplementary Question

LS3: From Cllr Rehman to Cllr L Smith - Compensation Figure

Question Written Response

83% of stage 1 complaints upheld with compensation or completing repairs. Can we have a figure of the compensation paid?	83% of Stage 2 complaints were upheld in 2023/24, not Stage 1 complaints. £4,850 was paid on stage 2 complaints, over and above awards that may have been made already made at stage 1. £14,500 of payments were made at stage 1.
No Supplementary Question	

LS4: From CIIr Rehman to CIIr L Smith – Service Improvement Question **Written Response** 30 cases were escalated to stage 2 of To clarify, even where service which 25 were upheld. This has occurred improvements have been put in place even with service improvements being and/or works completed, a case upheld undertaken. What further measures is at Stage 1 that progresses to Stage 2 will council taking to improve service? still be upheld at Stage 2 on the basis of the initial findings, even if we do not uphold the tenant's reason for taking it to Stage 2. These will include cases where the complaint was upheld at Stage 1 and compensation offered, but the complainant disagreed with the amount of compensation. There will also be cases where a Stage 1 complaint was not upheld that will progress to the second stage for review.

LS5: From CIIr Mundy to CIIr L Smith - Winter Housing Repairs

Question

The cabinet member will be aware of the issues faced by the residents of some of our City housing, especially older blocks of flats such as on St Aldates. Issues of mould, inadequate insulation and ventilation, structural issues and pests are too common. In the light of the above issues, what will the council be doing to ensure that our tenants are ready for the winter and living in decent, safe, homes?

No Supplementary Question

Written Response

The Council commissioned a 100% stock condition survey of all its stock in 2023 and this is approaching completion in spring 2025.

In December, Cabinet will be asked to approve the Housing Revenue Account Business Plan, the associated Asset Management Strategy and the Five-Year Investment Programme to address the

	concerns raised.
	The stock condition survey will inform the investment programme proposed and the blocks referred to will be included and provided appropriate investment.
No Supplementary Question	

LS6: From Cllr Mundy to Cllr L Smith – Refugee Resettlement Scheme

Question

We have heard, at Housing and Homelessness Panel, that Oxford City Council expects to house the minimum requisite families for purposes of the refugee resettlement scheme (8 households). Is there an ambition from the cabinet member to be more ambitious with this scheme, as the funding allows for any number of settled families under the scheme?

Written Response

Currently the Council has no plans to review the commitment of eight households minimum per year supported through refugee resettlement schemes. Eight households is a challenging annual target for the Council due to the high cost and limited availability of housing stock in Oxford, but one we continue to meet. It is the current optimal figure. A larger commitment would require recruiting a larger resettlement team to support households, and this would require a significant increase in the number of properties to be sourced (in order to obtain additional grant to pay for the staffing), which in the current housing market is not possible. We will however ensure that where current staffing capacity and housing availability allows us to go slightly beyond the commitment of eight we will do this, which is why that flexibility has been provided.

No Supplementary Question

LS7: From CIIr Djafari-Marbini to CIIr L Smith - Cost of Affordable Housing

Question

Many tenants of housing associations are crippled by the high cost of so-called affordable housing which the council operates via the Oxford Register for Affordable Housing on behalf of this partnership. Worse still is the lack of care

Written Response

All Housing Associations are regulated by the Regulator of Social Housing and the Regulatory Standards that are in place. and support for repairs to pre existing tenants whilst the same associations have procured contracts for new housing. How will the cabinet member work to ensure that the needs of existing tenants are met and that the costs of such accommodation is reduced?

These include the Rent Standard, which controls rent and service charge levels; the Safety and Quality Standard, which covers repairs, maintenance, decency of accommodation and health and safety compliance; and the Transparency, Influence and Accountability Standard which sets out regulatory expectations around accessibility and supporting tenants, as well as complaints.

The local authority has no powers of intervention regarding Housing Associations on these matters.

Supplementary question:

Is it possible to use any procurement powers to help look at the cost of housing association housing and maintenance?

If a more precise question is posed, a written response can be offered.

Written response

No that is not possible. The Local Authority does not have powers to control, procure or manage the rents or costs of other Housing Associations, including their housing and maintenance costs. This is a matter for the Regulator for Social Housing.

LS8: From Cllr Djafari-Marbini to Cllr L Smith – Relocation of Football Pitch

Question

What specific plans are in place to ensure that the football pitches specifically Sandy Lane football pitch currently proposed for development will be replaced or relocated? The cabinet member at last council spoke of use of neighbouring pitches in Littlemore in accordance with Playing pitch and Green spaces strategies. This pitch is already oversubscribed and hence would not be able to accommodate all the current users of the Sandy Lane pitch.

Written Response

The question relating to the specific plans for the football pitches would be one for the applicant (OX Place) to address in the planning application.

The site has been allocated for housing development in the Local Plan.

Enhanced outdoor sport facilities should be provided, in line with the requirements of Policy G5, with pitches at least equivalent to 2 full-sized football pitches and one junior pitch provided.

Any proposal will need to set out how this has been provided, and the planning service will review any proposals closely

	as and when an application is submitted.
Supplementary question:	Verbal response:
What would the backup option be?	It is still a work in progress and no planning application is in process yet. The relocation of the football pitches is dependent on planning applications. There will need to be more work looking at sites.

LS9: From CIIr Stares to CIIr L Smith - Crime in Alice Smith House

Question

The annual crime rate associated with Alice Smith House and Alice Smith Square is 200 per thousand population, compared to 115 per thousand population across Oxford. Crimes associated with Alice Smith House include in the past year Sept 23 Aug 24. A higher-than-average rate of violence and sexual offences, public order offences criminal damage and arson. Given the higher-than-average rate of violent crime how is the city council managing Alice Smith House? Does the city council have a proactive strategy to reduce crime emanating from Alice Smith House?

	Alice Smith	LA (per
	(relative	1000
	rating)	pop)
Violence and	85.6	7/10
sexual offences		
Public Order	24.1	7/10
Criminal	16.9	7/10
damage and		
arson		
Bicycle theft	11.8	8/10
Anti-Social	10.9	3/10
behaviour		
Drugs	10.5	7/10
Other theft	10.5	5/10
Vehicle crime	10	6/10
Other crime	8.66	7/10
Burglary	5.01	5/10

Written Response

The data is recorded crime from the police crime recording system. The recorded crimes do not all emanate from Alice Smith House and the actual number of recorded crimes in the area will be lower than the relative rating.

The responsibility for investigating crime lies with the police. The Council work closely with the local police to support their activities and prevent crime.

The Council and police met with the local community in October to discuss local community safety concerns. Information was given out on who to report to and what local people can do regarding crime and anti-social behaviour.

The Council has put extra money in the budget to increase our capacity to respond to anti-social behaviour and to prevent lone working of officers attending incidents.

Theft from a person	2.73	3/10
Possession of weapons	1.82	5/10
Robbery	0.456	2/10
Shoplifting	0.456	2/10
Data source: data	.police.uk	
No Supplementa	ry Questio	n

Cabinet Member for Planning

LU1: From CIIr Miles to CIIr Upton – Gibbs Crescent Redevelopment	
Question What has happened to the rebuilding of Gibbs crescent as there seems to be little or no activity?	Written Response The contractor went into Administration in June 2023, so building work ceased. A2Dominion coordinated with the administrators to clear materials and equipment from the site. A2Dominion have now retendered the project and have successfully secured a contractor to advance the scheme. A2Dominion have continued to fund archaeological work, while awaiting confirmation of grant funding from Homes England to facilitate the project's delivery. The Council holds regular meetings with A2Dominion to review this site, which include discussions regarding the s106 agreement conditions.
No Supplementary Question	

LU2: From Cllr Miles to Cllr Upton – Collins Street Redevelopment

Question	Written Response
An increasing number of small children living on Collins Street are enjoying playing out on this street, which also forms a key route to East Oxford Primary School. What are the proposed public	There is no specific improvement to the public realm, bar the new building itself. The new flats and provision of the private terraces to the ground floor will improve natural surveillance and provide more

realm improvements for Collins Street to accompany the council's development of the old games hall in this location, and the status of the removal of the short term parking bays opposite the A2 Dominion building?

security. There will be no car parking provided for the flats, so no additional traffic will be created as the development prioritises access by walking, cycling and use of public transport.

Supplementary question:

Regarding Collins Street redevelopment, could more funding options be explored to make this a more attractive play area?

Verbal response:

This is a reasonable proposition if this in relation to grant funding and not a budget bid.

LU3: From Cllr Smowton to Cllr Upton - NPPF Changes / Green Belt

Question

Do you anticipate that proposed changes to NPPF paragraph 144 (formerly 147), beginning "...When drawing up or reviewing Green Belt boundaries", and specifically the obligation to "consider other sustainable Green Belt locations", may alter previous Green Belt Reviews' conclusions not to allocate sites on Green Belt land falling within Oxford City?

Written Response

Oxford has a longstanding housing crisis and need for new homes, while at the same time having a highly constrained supply of developable land. For this reason, our neighbouring authorities have previously agreed to allocate land to cater for our unmet needs, usually on sites removed from Green Belt within their authority areas. Therefore, it has long been essential that Oxford demonstrates it has done what it can to identify suitable housing sites within its own boundaries, including on Green Belt land.

Development allocations on Green Belt where there would be more than a moderate impact on Green Belt function has been avoided, and this is still not required by the proposed amended NPPF wording. The majority of Oxford's Green Belt is at high risk of flooding and/or is an important biodiversity site. Significant sites that aren't constrained in this way have already been removed from the Green Belt as part of previous reviews.

Of course, it will be necessary to review the Green Belt again to see if any sites meet the new definition of 'Grey Belt' and there is the possibility that one or two

	small sites may, and whilst we welcome any opportunity to deliver more homes within our boundary it will not significantly impact the quantum of our unmet need.
Supplementary question:	Verbal response:
Will there be robust check and challenge to the decision to reject the site?	There will be a robust check and challenge. It has previously been proven that all options were assessed, and it will likely be looked at again.

LU4: From Cllr Smowton to Cllr Upton – NPPF Changes / Upward Extensions

Question

Do you anticipate that proposed changes to NPPF paragraph 122 (formerly 124), which would remove the requirement for upward extensions to respect the prevailing height of surrounding buildings, to substantially increase the opportunity to increase housing capacity by increasing building heights?

Written Response

The City Council responded positively to this proposed change in the NPPF consultation. We have not seen much appetite in the city to explore the potential of upward extensions (which may have a range of practical and structural limitations) but it is possible that this change to the NPPF could encourage higher residential buildings. They will of course need to be well designed and to comply with the policies we have to protect existing dwellings.

Supplementary question:

Will the council consider the need for policy to prioritise upwards, rather than outwards growth? Will this avoid breaking the roof line?

Verbal response:

Within the written response this was positively acknowledge. It is not up to the Council to ensure developers adhere to this idea. Council will respond positively to such planning applications, but there is no reason why well-designed projects of this sort would not be welcomed.

LU5: From Cllr Smowton to Cllr Upton – Revised Standard Method

Question

The proposed revision to the Standard Method sets a benchmark of 5,151 dwellings per annum (dpa) across all of Oxfordshire, which is much higher than either the old Standard Method

Written Response

We await the final version of the NPPF to see how the new Standard Method figures are set and what the overall pictures for Oxford, and Oxfordshire are. (3,229dpa) or the Housing and Economic Need Assessment (HENA) CE method (4,402dpa). It is slightly higher in fact than the total of current Local Plans drawn up under the Growth Deal, which total rates of around 5,042dpa, with some vagueness due to differing time windows for different plans.

In view of this remarkable increase in obligation across the county, while the final decision on any Local Plan rests with Council, will the Cabinet commit itself to planning for the new Standard Method figures rather than attempting to push for still-higher numbers, thereby eliminating a key bone of contention between neighbouring councils?

However, it is clear that the government intends to significantly increase the overall level of housing which the City Council supports and welcomes.

It looks likely that the City Council will now proceed with a Local Plan under the new NPPF and will of course follow what its approach is in terms of housing need. You have selectively quoted the fact that the HENA method gives lower numbers for Oxfordshire as a whole, while neglecting to mention that for Oxford itself it gives numbers that are significantly higher.

It is worth noting that South Oxfordshire, Vale of White Horse and Cherwell District Councils are not intending to use the new Standard Method figures for their own housing needs. They have instead elected to proceed with their plans using the old standard method, which has a much lower level of housing need. This means that there will be a significant period of time (until the subsequent round of Local Plans) where none of that newly identified need will be provided for in any Oxfordshire Local Plan.

I do hope the councillor will encourage his colleagues in our surrounding districts to use the new Standard Method in their emerging Local Plans. The fact that they are rushing to get their plans submitted using the old Standard Method is highly disappointing and I'm sure he would join me in challenging the inadequacy of their proposed provision.

Supplementary question:

Will the city make every effort to offer joint and cooperative planning on the city's fringe?

Verbal response:

The city has done so until other authorities walked away from these negotiations. The City would be open to this in the future.

LU6: From Cllr Gant to Cllr Upton - ClL Funds

Question

Under CIL regulations, LPAs manage the neighbourhood portion of CIL, whereby Neighbourhood Forums invite applications for funds for local benefit, and, if agreed by the NF, the application is considered, approved and administered by the LPA.

I am aware of many cases where there have been considerable delays in Oxford City Council fulfilling its role in this process in a timely manner. This has led to considerable extra administrative work for the volunteers who run Neighbourhood Forums. More importantly, local groups who have applied for and been granted funds in good faith have not received them within a reasonable timescale. Indeed, I am aware of one application where members of a local association have contracted with a supplier on the basis of an application being approved and dates given by the City Council, and have ended up having to pay the supplier from their own, private resources because of delays on the part of the City Council both in approving the grant then processing the payment, and in communication between departments.

Will the Cabinet member undertake to work with me on an urgent review of all outstanding applications, giving a binding deadline for resolution, and commit to a timescale for the processing and payment of all such applications in the future?

Supplementary question:

Would the councillor recognise the severity of this problem, and will the Council commit to a timescale by which if a grant is approved, it will be paid?

Written Response

Unfortunately, we have had some capacity issues within the team that meant a number of funding applications were not fulfilled. Once this was identified we reached out to all Neighbourhood Forums to inform them, to apologise for the inconvenience and to work with them identifying gaps and rectify this issue subsequently.

The CIL team have recently undertaken significant recruitment and have created an additional role to ensure the efficient running of internal and external processes. The team continue to work with Forums on this and other funding matters, and new internal processes will ensure that this issue will not arise in the future.

Neighbourhood Forums should reach out to me directly if they experience delays with CIL payments in future.

Verbal response:

It can be committed to that councillors and officers will do their best to ensure this grant applications do not time out before receiving response.

LU7: From Cllr Fouweather to Cllr Upton – Local Plan 2040

Question

Can the Cabinet Member update the Council on the timetable for the revision of the failed Local Plan 2040 and when Councillors can expect to see the revised version presented to Council for review?

Written Response

Since receiving the Inspectors' letter, officers have been taking legal advice and are considering the options for the next steps to securing a new Local Plan. An item has been added to the Forward Plan indicating that a report with recommendations on the next steps will go to the January cycle of Cabinet and Council.

No Supplementary Question

LU8: From Clir Fouweather to Clir Upton – Local Plan 2040

Question

Can the Councillor explain what planning regime will operate in Oxford if the Local Plan 2040 is not adopted by the end of 2025?

Written Response

There is no requirement to review a Local Plan to assess if it is out of date until 5 years after adoption - this will be in 2025 for the 2036 Plan. After that point an adopted local plan will not be considered out of date if it can demonstrate a five-year supply of deliverable housing sites and has delivered at least 75% of its housing requirement over the last three years. We would also need to assess whether the other policies are out of date by virtue of a significant change in circumstances or in government policy.

In 2025 there will still be 11 years left on the adopted Local Plan and subject to the tests mentioned above it will retain its function and status until it is replaced by a new Local Plan. We anticipate that the 2036 Local Plan will continue to be suitable for determining planning applications in accordance with the adopted spatial strategy.

Supplementary question:

Can the Cabinet Member say whether the condition referred to in the written

The Councillor committed to write in response.

response, has been met?

Written Response:

A five-year supply of deliverable housing sites is required by the government. In the Authority Monitoring Report 2024 (which goes to the December Scrutiny and Cabinet meetings) you can find full details of this. The City Council has indeed identified a deliverable supply of 3,446 homes for the five year period 2024/25 to 2028/29. This includes the forecast supply from large sites, including those which have been allocated in the Local Plan 2036 and outstanding permissions (commitments), plus a windfall allowance. A 5% buffer has been applied to the five year requirement total to ensure choice and competition in the market. This gives a housing land supply of 5.93 years. Even with a more cautious approach and a 10% buffer applied, this still gives a housing land supply of 5.66 years.

With regard to our housing delivery over the last three years, we are comfortably well over the 75% mark, again as outlined in the AMR 2024 that is about to be published.

LU9: From Cllr Rehman to Cllr Upton – Botley Bridge Support Update

Question

Botley bridge previously informed the reason for the delay for confidentiality was Network Rail wanted to improve services for the public. Apart from the existing shuttle services I am not aware of any additional support for resident s or businesses. Can you inform council of the additional support in place network rail provided?

Written Response

This is a Network Rail project. We continue to push them to ensure they maximise support for local businesses and residents. However, the local authority responsible for working with Network Rail to permit and manage the highway network impacts of the scheme is the County Council.

The Leader has previously written to the Valuation Office Agency (VOA) to flag that the works were likely to result in a

material change in circumstances for businesses in the area and to ask that applications made by businesses seeking RV reductions were considered thoroughly and sympathetically. Officers are currently preparing a follow-up to this letter given the elongation of the works and the ongoing uncertainties. However, the council cannot make these applications directly they must be made by the businesses to the VOA.

Supplementary question:

Have Network Rail offered any benefits or support for residents?

Verbal response:

The frustration is shared around the closure of Botley Road and Network Rail send updates reasonable regularly, but they have not provided a timeline for reopening. They have only offered increased frequency for the shuttle and some better lighting in the tunnel. Not much else can be done.

LU10: From Cllr Rehman to Cllr Upton – Electric Taxi Extension

Question

I am awaiting a response in line with Botley bridge being closed for an additional year can representations be made for the additional impact this will cause?

Written Response

It is not clear from the question, but I assume Cllr Rehman is referring to the requirement for Hackney Carriages to be fully electric by 2026. The options for extending this were debated by the General Purpose Licensing Committee which then put forward the recommendation to grant a one-year extension for taxi owners to transition to electric vehicles. This recommendation was taken to full council for approval; it was voted on and approved earlier this year.

One third of the vehicles have already converted to electric. My view is that we do not want to penalise those owners that have already made the investment in line with the initial timelines and the 1-year extension. Any further extensions

would undermine confidence in the licensing authority. This confidence is needed for vehicle and business owners to make the investment in new vehicles. If we moved the goalposts again it would not help maintain trust going forward.

Servicing costs are now much lower for electric than diesel taxis so they are becoming a more financially attractive move as time goes by.

Supplementary question:

Would you be open to representations regarding the additional impacts? Circumstances have changed and this should be considered now. Could taxi drivers be supported in the change to electric taxis?

Verbal response:

The decision does not rest with the councillor, rather the GPL Committee. The councillor is happy to listen to representations but cannot make any decisions. The committee have discussed this matter several times previously but must balance improving air quality and public health.

LU11: From Cllr Mundy to Cllr Upton – Transport Liaison

Question

There are cycle racks along Jowett Walk, with enough spaces for several dozen cycles. OxBikes uses premises within Baliol College and they, no doubt, offer an important service renting out reconditioned cycles. However, it has reached a point where almost all the public cycle racks along JW are taken up with OxBikes cycles, leaving no spaces for local residents and other visitors, which is not fair. I have been told by County Council officers that there is nothing stopping the use of the racks in this way, but also via FixMyStreet that there is an agreement in this case with "The Council". Is the agreement with the City Council? Can our cabinet members remedy this with an understanding of fair usage, allowing for other cyclists to park on JW?

Written Response

I share Cllr Mundy's frustration and annoyance with public bike racks being filled with privately-owned bicycles. The City Council has invested large sums in increasing the number of bike racks in the city, and they were intended for members of the public to use them.

We certainly have not made any agreement with OxBikes to use racks and I believe that the 'agreement' referred to on FixMyStreet is simply the contract ODS has to maintain the highways and pavements in the city.

Supplementary question:

What means would we have to ensure fair public access to public infrastructure such as cycle paths? What means would we have for prevention of unfair usage, like that of businesses?

Verbal response:

It is a problem. There is no legal recourse, but the regulation team can be consulted.

LU12: From Cllr Mundy to Cllr Upton – Transport Liaison

Question

The public highway and public cycle stands are sometimes deluged with rental e-bikes, scooters, other bikes for rent. Potentially hindering public access and use of facilities. There is also unmet need for cycle parking in many places, with the time taken to get new or improved provision delivered taking longer than the lifespan of the average red dwarf. It may, debatably, be a justifiable policy to prioritise bike sharing/rental over the facilities for other cycles, but is this the position of the cabinet member and the Council?

Written Response

The City Council has invested large sums in increasing the number of bike racks in the city, and they were intended for members of the public to use them. As you allude to, it is a lengthy and expensive process which makes it particularly galling to then find that they are filled up by private hire bikes. Or just as annoyingly, that hire bikes are simply left on pavements where they obstruct people walking.

I understand that the County Council, who are in charge of highways, are looking at how they deal with parking hire bikes and scooters. They have asked both e-bike hire companies (Voi and Lime, which each now have 100 e-bikes in the city) to pause any expansion while they audit all existing hire bike parking bays. Let's hope that they find a solution. I would favour on-road parking bays where there is space for them.

No Supplementary Question

LU13: From Cllr Djafari-Marbini to Cllr Upton – Relocation of Football Pitch

Question

It is vital for the Blackbird community to maintain access to adequate sporting facilities, particularly for youth and grassroots football programs. Where will the replacement pitches be located, and what is the timeline for their availability? Knowing the location and expected

Written Response

The need to reprovide the facilities is set out within the local plan and will be considered when an application is submitted.

Work is underway to bring proposals

completion date of any new facilities will help local teams plan for the future of the local football programs and ensure that players continue to have access to quality playing surfaces.	forward, and officers want to do so as soon as practicable, recognising that this is important, not least to allow for forward planning by local teams and players.
No Supplementary Question	

LU14: From Cllr Kerr to Cllr Upton – Bus Services

Question

Given that private school bus services are not competitors to existing bus services, can the portfolio holder explain why they are currently not permitted to run from the park and rides which the City Council owns, and if this approach should be revisited?

Written Response

When previously considered, it was too high a risk that the additional buses could cause delay and disruption to the park and ride service and as a result it would require significant management. The Council would need a wider review of Park and Ride management and costs, and I agree that this is a conversation that needs to be had with schools and the County Council who also own Park and Ride sites around the city.

No Supplementary Question

LU15: From Cllr Kerr to Cllr Upton – Noise Complaints

Question

Can the portfolio holder explain how noise complaints regarding heat pumps and Jacuzzis are handled in the council's planning policies?

Written Response

Noise complaints about heat pumps and Jacuzzis are addressed through the Council's Planning Policy RE8 and Corporate Enforcement Policy. Policy RE8 requires developments to manage noise to protect amenity and health, including mitigation measures where necessary. Complaints about operational noise are handled under our enforcement policy, which emphasizes proportionate, targeted, and transparent action. This can range from informal resolutions to formal enforcement if compliance cannot be achieved. Early engagement during planning is encouraged to address potential noise issues proactively, ensuring a balance

	between development needs and residents' quality of life
No Supplementary Question	

LU16: From Cllr Kerr to Cllr Upton – Solar Panels Planning Permission

Que	Stio	n	
Can	the	portfolio	

holder explain the council's current policies with regards to granting planning permission for solar panels in schools?

Written Response

The Council will consider any application for development in accordance with the policies of the Local Plan.

There is not a specific policy that deals with the installation of solar panels on school buildings. We would consider any application that comes forward on their own merits, and we support proposals that seek to improve energy efficiency.

It should be noted that there are permitted development rights available for the installation of solar panels on nondomestic buildings. Moreover in the case of schools, many are county council owned, which means that the county would be the determining authority for applications on their own land.

No Supplementary Question

LU17: From Cllr Henwood to Cllr Upton—Scheme and Improvements

Question

The Planning report accompanying the application for Newman Place states "The former playing field on the Newman Place site should be re-provided within the scheme of towards facilities elsewhere". Can the portfolio holder explain how the scheme was re-provided in the area and which facilities in Littlemore were improved? Or did the improvements go elsewhere in the city to the detriment of Littlemore?

Written Response

Assuming that you mean the Catalyst scheme on Armstrong Road, the committee report for the original outline application for the residential development at Armstrong Road (14/02940/OUT) secured a £50,000 contribution towards improving facilities elsewhere. This was on the grounds that there was no other suitable area in the locality where a cricket pitch (which the former playing field was used for) could

	be re-provided. Therefore, a contribution was sought which was linked to general leisure and sports provision in the wider surrounding area.
	The financial contribution from this development was recently passed to Littlemore Parish Council for them to use towards the renewal of the lease of the Oxford Road open space / leisure ground.
No Supplementary Question	

LU18: From Cllr Henwood to Cllr Upton - Report Availability

Question

Armstrong Road development 14/02940: In the biodiversity offsetting report and retile method statement the appraisal states that the Littlemore Brooke is of importance and in close proximity to the Iffley Meadows site of scientific interest. The report states that the area has the potential for otters' bats and water voles present in Littlemore Brooke, and that a more detailed report at reserved matters will be undertaken. Will the portfolio holder make this report available?

Supplementary question:

Is the biodiversity appraisal in the follow up reports that are not part of the original planning application?

Written Response

The question relates to a planning application, and as such any documents submitted are publicly available on the Council's planning website under the relevant application reference.

https://www.oxford.gov.uk/planningapplications/view-comment-trackplanning-applications

The Councillor committed to write in response.

Written Response:

The initial planning application, that was approved, said that a further report would be prepared for the Reserved Matters application. The reference number for that is 18/02303/RES.

Contained within that application is an Ecological Mitigation Compensation and Management Plan that was submitted with it. This is available to view on our public access website.

LU19: From Cllr Henwood to Cllr Upton – Itemised CIL Spend

LU19: From CIIr Henwood to CIIr Upton - Itemised CIL Spend

Question

The Newman Place development was liable for a CIL charge. The County Council requested that CIL charges for the development be spent on nontransport infrastructure priorities including extensions to the existing primary, secondary and 6th form schools, special needs accommodation, ad improvements to the Westgate library, early intervention centres, children's centres and elderly day centres. And funding for the replacement and re-phasing of the traffic signals at Littlemore Roundabout (A4142). Actually, how was CIL spent? Can I have an itemised account of the CIL spend?

Written Response

CIL receipts are not disaggregated into individual receipts from each application. Instead, 70-80% are put into a strategic infrastructure fund, a small amount is spent on administration and the remainder is spent on neighbourhood infrastructure as guided by ward members, or in this case, Littlemore Parish Council.

Where specific infrastructure is required to make an application acceptable in planning terms, this is normally requested as a direct 'Section106' contribution. As and when other projects come forward the County Council can make a bid for the use of CIL in line with this Council's capital projects approval process.

No Supplementary Question

LU20: From CIIr Henwood to CIIr Upton – Development Funds

Question

Why is the cities 106 development funds being spent on the Cowley Branch Line, when transportation is the responsibility of the County Council?

Written Response

The £206k of Section 106 funds being used to fund the Full Business Case for the Cowley Branch Line are those that sit with the County Council, not the City Council. This is supported by a funding agreement between the two authorities. The amounts contributed by each funder is set out in para 17 of the relevant cabinet report and the rationale for public sector contributions is set out in para 19 and 30 of the same report.

No Supplementary Question

LU21: From CIIr Henwood to CIIr Upton – Parking Fees and UK Competition Law

Question

CPZs will be introduced to Rose Hill and Littlemore where 90% of the surveyed residents don't want one. Could the council to write to the competition and Markets Authority, asking them to investigate whether forcing residents to pay for parking they don't want is in line with UK competition law?

Written Response

Cllr Henwood appears to have prejudged the County Council decision on the North Littlemore CPZ, which will not be taken until December 12th.

A Rose Hill CPZ that includes the shops on Rose Hill (but not the Oval) was approved on November 14th. However, the vast majority of the Rose Hill estate is not included in the CPZ.

I'm afraid I have no idea why Cllr Henwood feels that competition law is relevant here and I will not be writing to the CMA.

No Supplementary Question

LU22: From CIIr Stares to CIIr Upton - Recent Littlemore Developments

Question

How much section 106 revenues have the following developments in Littlemore produced in recent years? Please add to the list any further developments I may have omitted. I also ask for a breakdown of where it has been spent and what on?

Lanham Way Development

Barberi Close Development

Pipley Furlong Development

Denny Gardens Development

St Georges Manor & Mandlebrote Drive Development

Newman Place Development

Mogridge Drive Development

Railway Lane Development

Medhurst Way Development

Lanham Way Development

Astrop Lane Development

Written Response

All Section 106 agreements entered into each year are detailed in the annual Infrastructure Funding Statement (IFS) published on our website, starting in the year 2020. The next IFS is being taken to December Cabinet for approval to publish.

If you are unable to find the information that you need in the IFS then please do come back to me and I will ask officers to prepare a list for you.

David Nicholls Close Development	
Lawn Upton Close Development	
Lake field Road Development	
Northfield House Development	
Dominion Oil Development(off Railway Lane)	
Kassam Industrial estate Developments	
Ellison Institute Science Development	
Eastpoint Science Park Development	
No Supplementary Question	

LU23: From Cllr Djafari-Marbini to Cllr Upton - Local Plans 2036 and 2040

Question

Local plans 2036 and 2040 emphasise the importance of strong local facilities to meet targets around stronger communities and tackling the climate emergency whilst acknowledging that the city is starkly divided with parts of the city such as Northfield brook being poorly served and hence residents suffering with a huge discrepancy in healthy life expectancy compared to north oxford. What plans are there for extra provisions such as reasonable value eateries, a regular fruit and veg market, extra provision for GP services, schools and provision of well maintained footpaths and cycle paths with the extra housing and residents planned? Without the above, the living conditions of current residents will worsen with the completion of planned much needed housing.

Written Response

Addressing inequalities is a key theme of the Local Plans. Planning can have a role through the choices made in setting planning policies, for example, by requiring a high proportion of affordable housing and securing community benefits such as footpaths and cycle paths through planning applications. City planners also work with service providers such as the County Council and the ICB to plan for and facilitate the development of schools and healthcare facilities. The other facilities listed in the question would all be supported in principle through the policies of the Local Plan but would be dependent on an applicant wishing to develop such premises. Planning policies cannot themselves deliver services and facilities, but they can set the vision and encourage such developments.

Supplementary question:

This is an area of concern for residents in order to ensure inequalities are not worsened. What lines of accountability

Verbal response:

The local planning can enable things to happen but cannot force matters. A positive point is that the Future

will be used to ensure that the responsibility parties take action to meet extra demands?

Oxfordshire partner planning group and the ICB have been pressed to engage with planning authorities. This ensures that when large developers come forward, there is plan in place for what is required. This is also one of the first ICBs to appoint a planning inspectorate to their staff to liaise with planning authorities.

LU24: From CIIr Henwood to CIIr Upton – £500,000 Leisure Expenditure **Written Response** Question The legal agreement for Newman Place Apart from the gross inaccuracy in the states that "there will be a financial number in the question - it was £50,000, contribution of £500,000 towards general not £500,000, that was secured by the sports and leisure facilities within City Council for Littlemore facilities - I Littlemore". Can the portfolio holder can confirm that £50k was recently sent explain how the £500,000 was spent in to Littlemore Parish Council to use on the Littlemore to improve leisure facilities? sports facility at Oxford Road in Littlemore. If Cllr Henwood requires more details I suggest that he contacts Littlemore Parish Council, which should be relatively simple since he is a Littlemore Parish Councillor. **No Supplementary Question**

LU25: From Cllr Mundy to Cllr Upton - Food hygiene

Question Recent news on food hygiene ratings has suggested that some businesses may have incorrectly displayed superior ratings. Do we have data on establishments that have incorrectly displayed a food hygiene rating and how is the Council communicating with potential problem food premises?

Written Response

The Council does not hold data on businesses displaying incorrect food hygiene ratings. During inspections, officers check displayed ratings and request the removal of any incorrect stickers. Customers can verify accurate ratings online at the Food Standards Agency's website.

Most food businesses in Oxford have a 'very good' rating (FHRS 5), and errors are rare, usually occurring when a business is downgraded, but the old sticker remains in place. Serious issues, such as closures, are addressed immediately by officers, while minor downgrades rely on businesses removing old stickers as instructed.

Over the past year, the Council received one complaint about an incorrect rating, which was resolved through reinspection.

No Supplementary Question