

Risk Register

Direct Award to Multiverse for AI, Data and Business Transformation Apprenticeships

22 May 2025

321

Ref	Title	Risk Description	Opp / Threat	Cause	Consequence	Risk Treatment	Date Raised	Owner	Gross		Current			Target		Comments	Control / Mitigation Description	Date Due	Action Status	% Progress	Action Owner
									P	I	P	I	Score	P	I						
	Procurement Compliance	Non-compliance with public sector procuring regulations	Threat	Direct award without full procurement	Legal challenge, reputation	Reduce	22/05/25	Melissa Hope	2	4	2	4	8	2	3		Work with procurement and legal to ensure that we are compliant. We intend to publish a notice in line with the Procurement Act 2023				
	Supplier Performance	Provider fails to deliver at the required volume or quality	Threat	Over commitment or insufficient capacity	Poor learner outcomes, programme delays, strategic objectives not met	Reduce	22/05/25	Melissa Hope	2	2	2	2	4	2	2	The provider are well established and have over 16,500 learners and are working with 60+ other Councils. They have a strong reputation, are Ofsted Outstanding and have good employer and learner ratings. We have case studies from other councils as well as our own from cohort 1	Meet regularly with supplier to identify any possible issues or concerns. Track employee progress on programme. Multiverse have access to a large number of trainers and coaches.				
	Reputational Risk	Negative public or political reaction to the apprenticeship provider	Threat	Inadequate stakeholder engagement or poor internal and external communications	Loss of trust, scrutiny, reduced buy in for future workforce programmes	Reduce	22/05/25	Melissa Hope	2	3	2	2	4	2	2		Work with procurement and legal to ensure that we are compliant. We intend to publish a notice in line with the Procurement Act 2023				
	Lack of Levy/Finances	OCC have allocated all of our apprenticeship levy to prior work. Multiverse have access to levy transfer to cover the full costs of the training with some of their key partners such as Microsoft, Cisco and Deloitte.	Opportunity	Employers can transfer up to 25% of their unspent levy. Multiverse have relationships with large data and tech due to their status, experience and reputation	OCC gain access to approximately £600K of additional funds to support training	Accept	22/05/25	Melissa Hope	5	1	5	1	5	5	1		Multiverse have already established the full funds based on us requiring £600K				
	Unconscious bias in approval process	Apprenticeship programmes do not reflect the diversity of the local community or workforce	Threat	Unconscious bias in the internal selection process for approvals	Underrepresentation of key groups, reduced social impact	Reduce	22/05/25	Melissa Hope	3	3	3	3	9	2	2		Monitoring of those being accepted on to programmes and reasons for declines. Challenge any without strong or valid reasoning. Monitor and report of data for tracking and mitigation				
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