

**Appendix 1 – Q3 Summary Data**

Workstream (TSM measure)	Performance indicator	Target	Target	2024/25 Q1 – average compliance	2024/25 Q2 – average compliance	2024/25 Q3 – average compliance
Area of compliance	Description	Compliance target	Total Annual Amount	Ave. across April, May, June	Ave. across July, Aug, Sept	Ave. across Oct, Nov, Dec
<b>Gas safety - Social Housing Stock</b>	% domestic properties (with gas appliances with a valid LGSR)	100%	7015	100%	100%	100%
	% gas carcasses (with no gas appliances) with a valid LGSR)	100%	19	100%	100%	100%
<b>Gas safety (Private Sector Leased)</b>	% domestic properties (with gas appliances) with a valid LGSR	100%	4	100%	100%	100%
<b>Gas Safety social housing (boiler houses)</b>	% HRA communal boiler sites (i.e district and communal heating systems with a valid CP15)	100%	27	100%	100%	100%
<b>Electrical compliance</b>	% of domestic sites with a compliant status (ie satisfactory EICR, 5 year EIC)	100%	7924	91.66%	93.25%	94.60%
	% of communal sites with a compliant status (ie satisfactory EICR, 5 year EIC) (including Satellite offices & boiler houses)	100%	404	98.50%	98.70%	99.34%
<b>Electrical compliance (Private Sector Leased)</b>	% of domestic sites with a compliant status (ie satisfactory EICR, 5 year EIC, In-date	100%	8	100%	100%	100%
<b>Smoke Alarms</b>	Properties with working of Smoke Alarms, from EICR, LGSR or void	100%	Variable	100%	100%	100%
<b>Carbon Alarms</b>	Properties with confirmed working of Carbon Monoxide alarms.	100%	Variable	100%	100%	100%
<b>Fire Safety (TSM BS02)</b>	% of emergency lighting sites with a compliant status (ie passed certificate for 3hr annual drain down test)	100%	335	49.50%	62.33%	99.81%
	% of sites (High-Med-Low rise, sheltered, storage, hostels, boiler houses) with a valid fire risk assessment	100%	498 (HRA FRA's)	99.00%	98.50%	100.00%

<b>Fire Alarms</b>	% of actions which are not overdue past FRA recommended timeframe	100%	498 (HRA FRA's)	79.51%	72.75%	50.71%
	% of HRA fire alarms sites (communal, domestic, satellite offices, hostel, TA, sheltered) with compliant 3 monthly periodic inspection	100%	65	85.67%	79.59%	93.34%
<b>Dry risers</b>	% of dry risers (general needs + sheltered buildings) with a certificate of conformity and received twice yearly compliance visits	100%	26	94.00%	100%	100.00%
<b>Lightning Protection Systems</b>	% of lighting protection systems (general needs and sheltered sites tested with 11 months)	100%	13	100%	100%	66.67
<b>Asbestos (TSM BS03)</b>	% of HRA communal areas with a compliant communal inspection report including satellite offices & boiler houses	100%	615	100%	100%	99.78%
<b>Legionella risk assessments and water quality (TSM BS04)</b>	% of sites (HRA Housing communal cold-water tanks, Sheltered, HPU's, Boosted-water sites) with a valid risk assessment	100%	510	100%	100%	100%
	% of actions completed within RA recommended timeframes. [NOTE - Actions Performance Indicator]	100%	Variable	99.00%	100%	100%
<b>Lifts (TSM BS05)</b>	% of site with passenger lifts (General Needs, Sheltered, Operational Sites, HPU) with insurance inspection compliancy. (Temporary accomodation)	100%	28	100%	100%	100%
	% of sites with monthly service and maintenance visits undertaken. [NOTE - Servicing Performance Indicator] (Council stock)	100%	31	100%	100%	100%
<b>Stair lifts + other equipment [Adaptations]</b>	% of stair lifts with 6 monthly service and maintenance visits undertaken. [NOTE - Servicing Performance Indicator] (Council stock)	100%	194	100%	100%	94.50%
	% of stairlifts with thorough inspection compliancy (Council stock, insurance) annually.	100%	6	50.00%	50.00%	100%

<b>Barriers, gates and bollards</b>	% of other equipment (i.e. runways(25), Anchor Point (5) hoist(1), bath lifts(0) and slings (0)) with LOLER inspection compliancy	100%	31	91.14%	58.33%	100.00%
	% of other equipment with 6 monthly or annual service and maintenance visits undertaken. [NOTE - Servicing Performance Indicator]	100%	28	87.54%	73.55%	100%
	% HRA automated barriers and gates (across general needs, sheltered, operational sites) with a RA & planned preventative maintenance carried out bi-annually.	100%	0	N/A	N/A	N/A
<b>Play sites</b>	% of HRA play sites with an independent annual inspection report.	100%	13	100%	100%	100%
	% of HRA play sites with an bi-monthly operational inspection report.	100%	13	100%	100%	100%
<b>Damp and Mould</b>	Number of urgent actions outstanding. [NOTE - Actions Performance Indicator]	100%	Responsive KPI	100%	95.24%	
	Responding effectively to reports of damp and mould	100%	Responsive KPI	100%	100%	100%
	(% of enquiries resolved in a year) – incl. council TA	100%	Responsive KPI	100%	100%	100%
	Investing in our stock to prevent damp and mould by installing Smart Link monitors, when identified (number of properties improved in a year)					

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