

Service	Ref	Title	Risk description	Cause	Consequence	Owner	Gross Imp:	Gross Prob:	Current Imp:	Current Pr	Risk Scor	Residual Im	Residual	RAG	Comments
Financial Services	CRR-001	Financial Stability	Unable to deliver plans and corporate priorities due to insufficient finance	Increased costs due to inflation, increased demand, savings targets not met. Lack of prioritisation, uncertainty around political landscape, wider economy, public sector economy, significant overspends, insufficient governance; infrastructure failure	Reduction in services, Reputation, additional pressure on existing income, need to increase charges, higher risk exposure, negative (low morale) effect on workforce, potential for service failure and ultimately government intervention	Nigel Kennedy	4	4	4	4	16	2	2	R	
Chief Executive	CRR-002	Oxford Model	Failure to deliver council objectives and expected financial returns	Governance, failure in interdependency of providing work / loans to get delivery / return; roles and responsibility, commissioning and clienting	Exposure to compliance challenges, value for money not delivered, damage to Council reputation, relationship, financial loss	Caroline Green	4	3	4	3	12	4	2	A	
Business Improvement	CRR-003	Workforce sustainability	Delivery of future ambitions	Recruitment and retention of staff in certain areas, affordability shortage, can't compete, increased demand / ambition, equal pay. Capacity and ability to change.	Increased workload putting pressure on capacity. Resulting in poor morale, impact on wellbeing, high turnover, increased sickness, poorer outcomes and impact on service delivery, , reputation, legal challenge. union disoutes. resilience. skills	Helen Bishop	4	4	3	3	9	3	3	A	
Business Improvement	CRR-004	Cyber security	Failure to prevent and respond to cyber attack	Human error, deliberate targeting - high profile, financial information, public body; Exposure through partners; ability to invest in security improvements and lack of skilled staffing	Inability to provide services; financial information; fines; reputation, staff wellbeing	Helen Bishop	4	3	3	3	9	3	3	A	
Business Improvement	CRR-005	Information / Technology	IT Infrastructure not being fit or unable to adapt for the future needs	Funding; business ability to procure; seeing it as a priority; skills and capacity; readiness for change and capacity to do so, recruitment of suitably skilled staff to deliver; connectivity issues; complexity of infrastructure.	Morale impacted to clunky systems, inability to deliver savings; productivity and inefficiencies; IT inequality. Reputation impacted as unable to access services	Tom Hook	3	4	3	4	12	3	3	A	
Law and Governance	CRR-006	Health & Safety and Compliance with legislative requirements	Failure to comply with legislative requirements including H&S data protection, local government law requirements	Insufficient resources impacting on ability to ensure processes followed; culture; knowledge and skills; increased demand; scared to change; confusion / lack of clarity between roles (Oxford Model); turnover (continuity of process); increased service provision leads to future pressures (i.e. continuing insertions); infrastructure failure	Reputational damage; fines and costs; regulatory action; turnover of staff; someone injured / hurt; service change; pressure on other services, impact on infrastructure management and deterioration of assets	Emma Jackman	4	4	4	4	16	4	4	R	
Environmental Sustainability	CRR-007	Climate Change - Emergency	Declared climate emergency; ability to meet targets - local and national; impacts on city	Conflicting policies; pace of delivery; lack of funding; skills gap; technology; partners	Reputation; impact on commercial property letting; financial impact; increased extreme weather; impact on residents, workforce; storm damage;	Mish Tullar	3	5	3	5	15	3	4	R	
Environmental Sustainability	CRR-008	Climate Change Adaptation	The Council and its communities are exposed to the future impacts of climate change	Lack of awareness/associated funding to implement climate adaptation projects to meet future climate change impacts such as increased temperatures, flooding etc	Increased exposure to future weather events, Reputation, damage to infrastructure, financial impact,	Mish Tullar	3	5	3	5	15	3	4	R	
Corporate Strategy	CRR-009	Political and Partnership landscape local and national	Uncertainty of the future political landscape at both a national level (general elections) and partnerships.	New Government devolution agenda; funding reductions (partner savings); governance failures; partner decision making; partner failures; relationship management: reduced political stability	Increased demand; increased costs; impact on residents; impact on delivery; reputation; loss of community cohesion; impact on decision making	Mish Tullar	3	4	3	4	12	3	3	A	
Community Services	CRR-010	Civil Emergency	Ability to respond to a civil emergency	Availability of Workforce to respond; funding; planning; skills and training; clarity on role / responsibility;	Ability to Comply and deliver critical services aligned with responsibilities of CCA. Increase pressure on services and ability to deliver them, financial impact, reputation, knock on impacts to own assets.	Peter Matthew	4	3	4	3	12	3	3	A	
Business Improvement	CRR-011	Increased demand on services	Various external factors such as Covid, cost of living crisis is putting an increased demand on services provided by the Council	cost of living; increased deprivation; not maximising technology; cutting services (discretionary services are often preventative); resources; oxford less attractive, failure of partners, increased complexity of support needed.i.e. homelessness	morale; pressure on staff and services; failure to meet statutory obligations; services not joined up; reputation; customer satisfaction; debt, relationship with partners impacted. Pressure on housing teams and budoets	Helen Bishop	4	4	4	3	12	3	3	A	
Environmental Sustainability	CRR-012	Increased costs and complexity for waste	Increased costs and complexity in the delivery of the Council's domestic collection service, and ODS commercial waste operations.	Changes in statutory obligations in the waste and recycling system	If higher costs are not sufficiently matched with increased revenues to support the delivery of the new obligations, this may impact on the funding of other service areas - as domestic waste collections are a statutory requirement. If the net income ODS derives from commercial waste operations reduces this could also impact on dividend payments to the Council which underpin other service delivery.	Mish Tullar	5	3	5	3	15	4	2	R	

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