

Housing and Homelessness Panel Work Plan

NB This work plan is provisional and is subject to change, usually relating to changes on the Cabinet Forward Plan. Changes made outside meetings are agreed between the Scrutiny Officer and the Chair.

Cabinet items beyond two months in advance are not included on the work plan owing to the greater potential they they will move or that alternative items of higher priority will arise in the meantime.

24 April 2022

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Agenda item	Cabinet item	Description	Cabinet portfolio	Lead officer
Tenant Involvement and Empowerment	No	An update on the report of March 2022	Housing	Nerys Parry, Head of Housing Services
Customer Care and Complaints	No	A report on the introduction of the customer care and complaints officer post and the processes which are now in place regarding performance management.	Housing	Nerys Parry, Head of Housing Services

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