

Key

RED RISK  
CLOSED RISK

Risk ID	Risk											Corporate Objective	Gross Risk		Residual Risk		Current Risk		Owner	Date Risk Reviewed	Proximity of Risk (Projects/ Contracts Only)
Category-000-Service Area Code	Risk Title	Opportunity/Threat	Risk Description	Risk Cause	Consequence	Date raised	1 to 6	I	P	I	P	I	P								
CEB-001-CL	Council Reputation	Threat	Fees & charges increase for those able to afford.	5% fees and charges increase passed on to the customer.	Reduced participation and therefore income.	31.10.11	2	3	3	2	3	2	3	IB	31.10.11						
CEB-002-CL	Council Reputation	Opportunity	Competitive concessionary charges remain constant.	5% fees and charges increase not passed on to customers most able to afford.	The BONUS concessionary offer to people in receipt of benefits, and their dependants, remaining at the same cost for a third consecutive year.	31.10.11	2	3	4	3	4	3	4	IB	31.10.11						
CEB-003-CL	Council Reputation	Threat	Adverse publicity	5% fees and charges increase passed on to customers most able to afford.	Negative publicity from the external media.	31.10.11	2	3	4	2	3	2	3	IB	31.10.11						
CEB-004-CL	Council Reputation	Threat	Leisure provider is squeezed and is unable to invest in the service it provides	CEB do not approve the 2012/ 2013 fees & charges proposals.	Reduced investment into the leisure facilities.	31.10.11	3	3	4	3	4	3	4	IB	31.10.11						
CEB-005-CL	Council Reputation	Threat	There is no contractual obligation for Fusion Lifestyle to maintain membership prices for existing card holders or to consecutively hold BONUS concessionary pricing options.	CEB do not approve the 2012/ 2013 fees & charges proposals.	Fees & charges may increase for those less able to afford to participate.	31.10.11	2	3	4	3	4	3	4	IB	31.10.11						
CEB-006-CL	Contractual obligation	Threat	There is a contractual obligation allowing the leisure provider to annually increase fees & charges in line with RPIx.	CEB do not approve the 2012/ 2013 fees & charges proposals.	Financial cost to the Council	31.10.11	3	3	4	3	4	3	4	IB	31.10.11						

## Action Plans

### ACTIONS MUST BE 'SMART'

Specific, Measurable, Achievable, Realistic and Time bound

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CLOSED ACTION/Risk

Risk ID	Risk Title	Action Owner	Accept, Contingency, Transfer, Reduce or Avoid	Details of Action	Key Milestones	Milestone Delivery Date	%Action Complete	Date Reviewed
CEB-001-CL	Council Reputation	IB/ LC	A	Effective internal & external media communications.	External press release and media communications; Internal communications at leisure facilities.	8-Dec-11	0%	31.10.11
CEB-002-CL	Council Reputation	IB/ LC	A	Write and issue a press release; promote membership offers available (12month for the cost of 10, BONUS concessionary); promote free swimming provision; wide ranging external media communications; benchmarking against other leisure providers.	External press release and media communications; Internal communications at leisure facilities.	8-Dec-11	20%	31.10.11
CEB-003-CL	Council Reputation	IB/ LC	R	Write and issue a press release; promote membership offers available (12month for the cost of 10, BONUS concessionary); promote free swimming provision; wide ranging external media communications; benchmarking against other leisure providers.	External press release and media communications; Internal communications at leisure facilities.	8-Dec-11	20%	31.10.11
CEB-004-CL	Council Reputation	IB/ LC	A					31.10.11
CEB-004-CL	Council Reputation	IB/ LC	A					31.10.11
CEB-005-CI	Contractual	IB/ LC	A					31.10.11

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### Action Plans

Risk ID	Risk Title	Action Owner	Accept, Contingency, Transfer, Reduce or Avoid	Details of Action	Key Milestones	Milestone Delivery Date	%Action Complete	Date Reviewed
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