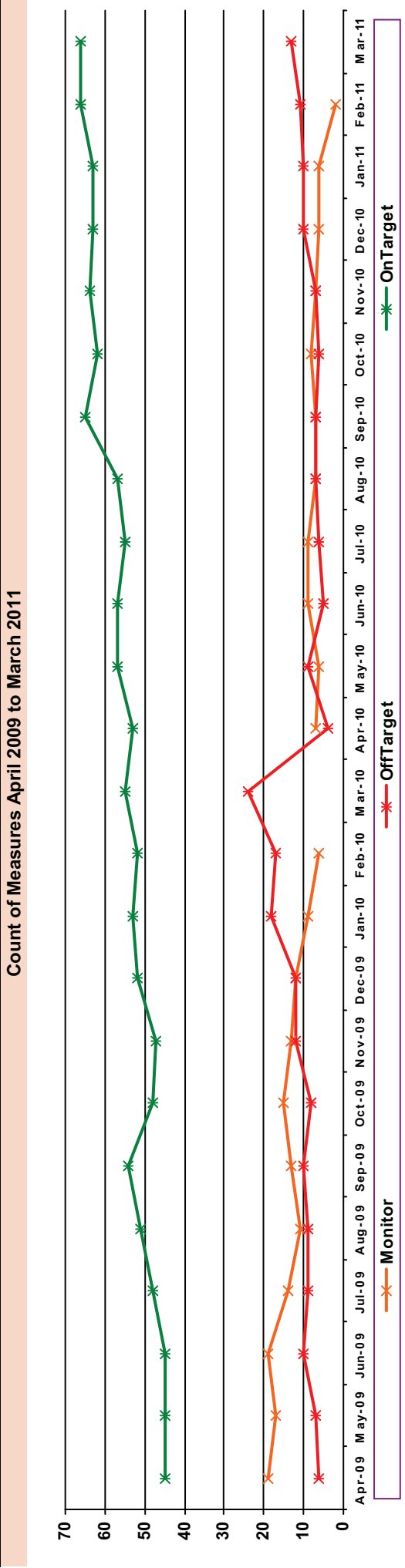
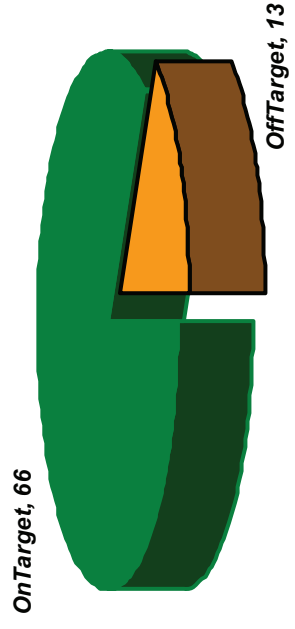


Performance Summary - March 2011

Trend Since March-2010		Results for March 2011		Corporate Priorities 1 - 6*								
Better:	25	50%	OnTarget	66	84%	CP1	CP2	CP3	CP4	CP5	CP6	CP1 - More Housing, Better Housing for All
Same:	9	18%	Monitor	0	0%	6	12	12	4	7	25	86%
Worse:	16	32%	OffTarget	13	16%	0	0	0	0	0	0	0%
Total	50		NoResult	0	0%	4	1	3	1	0	4	14%
			NoTarget	0	0%	0	0	0	0	0	0	0%
			NoTarget	0	0%	0	0	0	0	0	0	0%
			NoTarget	79		10	13	15	5	7	29	

Service Area	OnTarget	% OnTarget	Monitor	OffTarget	NoResult	NoTarget	Total
BusImprove	2	100%	0	0	0	0	2
CityDev	6	86%	0	1	0	0	7
CityHomes	7	100%	0	0	0	0	7
CityWorks	6	86%	0	1	0	0	7
ComHD	12	86%	0	2	0	0	14
CorpAssets	4	80%	0	1	0	0	5
CustServ	3	60%	0	2	0	0	5
EnvDev	7	88%	0	1	0	0	8
L&G	1	100%	0	0	0	0	1
Leisure	8	73%	0	3	0	0	11
P&E	3	75%	0	1	0	0	4
PCC	7	88%	0	1	0	0	8
	66		0	13	0	0	79



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