

Appendix 2 - Oxfordshire Homelessness Prevention Trailblazer Programme

Aims of the programme

- An opportunity to develop improved multi-agency homelessness prevention across the county
- Funding to address identified unmet needs & make lasting improvements to multi-agency co-operation
- Develop innovative plans and approaches ahead of the new homeless prevention duty

What the programme is seeking to achieve

- Reductions in homeless approaches to Councils & others focusing on non-statutory/ non-priority clients
- Improved options and advice to vulnerable clients, as far ahead of any crisis points as possible
- Holistic approaches to homelessness from all relevant services dealing with vulnerable customers
- Understanding peoples journeys and triggers, to fully inform upstream prevention, and what prevention services are needed, and which approaches work best

How this will be delivered

- This is expected to be a dynamic & learning project, based around three main work streams, impacting on operational delivery at local level, and Countywide strategic change

Project Development & Oversight

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|---------------------------|------------------------------------|---|
| ➤ System Change | ➤ Data Capture & Analysis | ➤ Project costs, travel, communications |
| ➤ Project Management | ➤ Multi-agency information sharing | ➤ Service user involvement |
| ➤ Enabling/ Commissioning | ➤ Research | ➤ Steering group of stakeholders |

Operational Delivery

Targeted Upstream Prevention

- Local outreach workers across all Oxon district council areas delivering enhanced prevention
- Actively seeking out those who may be/ become at risk
- Finding out more about triggers for homelessness, e.g. evictions, family breakdown
- Find out where people seek help and 'target' - health/ prisons or elsewhere?

Resilience Services

- Commissioned 'hub' services including a range of offers
- Personal asset based mentoring to give longer term resilience to homelessness triggers
- Social Networking
- Financial Resilience
- Employability & Purpose
- Behavioural change

Strategic Change

Homeless Champions Network

- Added value from co-operation across key services esp health and criminal justice
- Homeless liaison to support key partner agencies in case assessments and discharge planning
- Legacy of a trained network of homeless champions, supported by housing teams
- Strategic Discharge Policy

District Level Services

Countywide Work

Active Learning and Sharing Good Practice

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| ➤ On-going evaluation of outcomes & learning | ➤ Flexibility & contingency to address emerging service 'gaps' |
| ➤ Testing and evaluating approaches & V4M | ➤ Shared learning to inform national best practice |
| ➤ Outcome based commissioned services | ➤ Improved & informed action planning & future commissioning |

Who this programme is expected to target

- Non-statutory singles – with an initial focus on persons 18 to 35 years old and vulnerable
- Targeted households identified as at risk of homelessness (whole household or/and members within it)
- Other groups identified following evaluation and data collection throughout the project

Key partners in the programme include:

- Local Authority Housing Needs/ Homeless Teams from the five Oxfordshire District Councils
- Health (Mental Health Partnership (inc acute services & pathway; A&E; Hospital Trusts; OCCG; GPs;))
- Social Care (Adult Care; Early Intervention/ Troubled Families; Safeguarding; Leaving Care teams)
- Criminal Justice (CRC; Probation; Prisons; ASB/ Community Safety teams; Domestic Abuse work)
- Day centres, employment, training and education organisations, substance misuse services, housing associations and less conventional services where people may first seek help (community groups, etc.)

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