

To: Housing Panel
Date: 13th November 2017
Report of: Head of Housing & Property
Title of Report: Tenant Involvement Progress Update

Summary and recommendations

Purpose of report:	To provide members with an update on tenant involvement.
Key Decision	No
Executive Lead Member	Councillor Mike Rowley, Board Member for Housing
Corporate Priority	An Effective and Efficient Council Meeting Housing Need Strong and Active Communities
Report Author	Bill Graves, Landlord Services Manager

Recommendation:

1. The Housing Panel is asked to note the contents of this report

Appendices

Appendix 1	Tenant Involvement Progress Update
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Introduction and background

1. At its meeting of 11 April 2016 the Housing Panel were briefed on the Tenant Involvement function within Housing & Property and the various initiatives introduced since the adoption of the Tenant and Resident Involvement Strategy 2012.
2. The Panel the Panel agreed to make fourteen recommendations to the City Executive.
3. The Tenant Involvement Progress Update at Appendix 1 sets out progress against those recommendations.

National Recognition

4. In February 2017, the Tenant Involvement Team were the winners of the TPAS South Region Team of the Year (the largest of the three TPAS Regions), were shortlisted for Excellence in Tenant Engagement for the Tenants in Touch magazine and Excellence in Employment Skills and Training for the Tenant Training Programme. Two tenants were also shortlisted for Tenant of the Year.
5. In July 2017, the Tenant Involvement Team was one of only three National Finalists for Team of the Year and were invited to deliver workshops at the National TPAS Conference.

Conclusion

6. Members are asked to note the contents of the report.

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