

APPENDIX 2 – Review of Tenancy Agreement  
 Tenant Consultation responses

**Respondents agree with proposals;**

Address	Comment 1	Comment 2	Comment 3	Comment 4	Comment 5
George Moore Close	Section 2 - definition clear	Section3 - I prefer to provide a photograph	section 21 - I agree with Do' and Don'ts		
Jericho Street	I am happy with 99.9% of the changes				
Cardinal House	Section 18 - Agree	Section 12 - Depends on how long visitors want to stay	Section 13 - Quite good if this can be allowed	Section 14 - Welcome this change	Section 11 - should be dealt with as soon as it arises for better results
Brookview	We agree				
Warren Crescent	Please go ahead	Drug use in stairwells, pets causing annoyance, unknown visitors etc.	Council should do random visits to check		
Kendall Crescent	I understand the rules and regulations and will abide by them				
Stubbs Avenue	All seems perfectly adequate and reasonable				
Radcliffe Road	I agree with all the tenancy agreement and always abide to them				
Brome Place	Seems reasonable - rent increases are a bit punishing though				
Daisy Bank	Agree				
Headley House	Changes are wide ranging and fair - no particular comments on the proposed amendments				
Windrush Tower	Very happy with everything				
Jackson Road	Agree with everything said.				

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Rose Hill	The proposed changes are entirely reasonable and don't require further comment				
Hawksmoor Road	Basically great rules but concerned about the extent of relying on tenants to control visitors behaviour				
Sheriffs Drive	I agree to all the checklist conditions				

**Respondents disagree with proposals;**

Address	Comment 1	Comment 2	Comment 3	Comment 4
Paget Road	Section 18f and Section 16b - this sections are invading privacy			
Southfield Park	Section 18c - I cant afford to replace the flooring. I think this unfair.			
Leiden Road	Various queries raised - full draft issued			
Cranley Road	Does not want to change the current terms and refuses to sign the new agreement			
Henry Taunt Close	Unhappy about photographs	Considers rent increases to be housing fraud	Unhappy about 'reasonable request' in section 3 regarding access.	Comment about wording in harassment clause

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**General Comments - Any issues raised have been forwarded to the relevant team to resolve.**

Address	Comment 1	Comment 2	Comment 3	Comment 4	Comment 5	Comment 6
Preachers Lane	Please make sure you include 'the prohibition of ball games close to properties' as a clause at s 11.5					
Normandy Crescent	You don't mention rent increases - does this mean there arent going to be any?	Neighbours are leaving belongings under the stairs and outside front doors.				
North Brook House	Happy with home and staff.	Requested a coffee morning				
Townsend Square	Section 10 - we have kept a dog for 10 years without a problem	Section 11 - Donnington Club music can be very loud	Section 12 - car damaged on several occasions	Section 7 - have fitted wooden floors and so has		

				everybody else		
Devereaux Place	Parking issues in street					
Foxwell Drive	Section 2- what are the definitions?	Section 3 - Sensible changes that will help prevent fraud.	Section 4 - who can live with you?	Section 6 - what are the responsibilities for decoration?	Section 12 - Can you carry out major repairs in your own off road parking? If not why not?	Section 21 - Where does the SORN apply?
Radcliffe Road	I have removed all my fireplaces - does this affect my tenancy?					
Ladenham Road	Happy in our home and with the services provided.					
Whitworth Place	Section 4 - I have no intention of subletting	Section 5 - I pay my rent by DD	Section 10 - I have no animals	Section 18 - flat has been altered to my benefit.	I am happy and content with my home	
The Oval	I abide by my tenancy agreement					
Barton Road	Issues with items left in stairs including bikes and rubbish	Too many cars without permits	Children playing football and climbing on sheds			
John Snow Place	Happy with current home					
Blackbird Leys	Parking issues in street	Vehicle repairs in parking areas				
Lake Street	Section 12 - Parking issues in street	Section 8 - Large items dumped by bin store				
Cranley Road	Section 12 - Parking issues in street					
Masons Road	Query about repairs exemption					
Warburg Crescent	Issues with gardens not being kept properly.					

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Normandy Crescent	Laminate floors - having a problems with neighbours flooring	Rubbish - need better management of bin stores	Smoking on balconies and dumping of used cigarettes an issue	Should ban drying washing on balconies		
North Place	Subletting and lodgers must be costing the Council a lot of money					
Fettiplace Road	Details about relationship breakdown	Living in another property because of work commitments				
Priory Road	Succession query					
Barton Road	Cars parking without permits	Problem with damp and mould on windows	Damp in the flat	Kids playing with footballs and climbing on sheds		
Balfour Road	Does not understand the consultation					
George Moore Close	Section 21 - Hope this is enforced	Rubbish - put in appropriate bins	Parking issues in the street			
Quarry Road	No problems living here.	Don't understand all of the clauses but they also don't affect me				
Southfield Park	The Council should check who is living in certain flats					
Jericho Street	Always thought the tenancy agreements sensible and fair. The Council should be more forceful with the agreements.					
Danvers Road	Glad to be a Council man					
Cardinal House	Issues with parking permits and non residents using facilities					
Hawksmoor Road	Issues with bikes and rubbish in stairwell	Needs help with garden				
Taverner Place	Section 10 - keep all dogs on a lead when outside their homes					
Malinson Court	Section 11b - include people with disabilities in clause about harassment					

Ash Grove	Should improve policies around what to do when you move out .	Start making people move who under occupy and don't pay incentives				
Furlong Close	Comments about noisy neighbours and blocked walkways					
Girdlestone Road	Comments about parking issues					
Claymond Road	Comments about health					
Richardson Ct	Comments around standard of services.	Parking problems with non residents				
Bonar Road	Raised issues of disability					
Trinity Street	Comments about keeping his pets					
David Walter	General comment that people have difficulty keeping to the agreement					
Normandy Crescent	Raised various issues about kitchens, bathrooms and communal areas.					
Northfield Close	Raised issues with neighbours pets.					
Arnold Road	Raised various community issues not tenancy related					
Alice Smith House	Raised issue of communal bin store					
Glanville Road	Raised a number of issues - full version issued.					
Williamson way	The Council should be more strict about laminate floors	Communal gates need fixing.				
Furlong Close	Generally unhappy in her home requesting to move					

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**Respondents made no comment;**

<b>Address</b>
Borrowmead Road
Evenlode Tower
Bramwell Place
Skelton Court
Singletree
William Kimber Crescent
Faulkner Street
Plowman Tower
Sheriffs Drive
Malford Road
Hawksmoor Road
Parsons Place
Hockmore Tower
Warburg Crescent
Erica Close
Friars Wharf
Leiden Road
Fernhill Road
Ashhurst Way
Palmer Road
Evenlode Tower
Blackbird Leys Road
Banbury Road
Danvers Road
Trinity Road
Faulkner Street
Skylark Place
Barns Road
George Moore Close
Windrush Tower
Knights Road
Northbrook House
Highcross Way
Monks Close
Hockmore Tower
Sorrell Road
Knights Road
Buckler Road
Stubbs Avenue
Druce Way
Asquith Road
Colemans Hill
Knights House
Sorrell Road
Bullstake Close