

Families in temporary accommodation accessing health services – Scope

Review Topic	Families in temporary accommodation accessing health services
Lead Member Review Group	Cllr's: Ann Tomline, Gail Bones.
Officer Support	Julia Woodman
Rationale (key issues and/ or reason for doing the Review)	Local issues <ul style="list-style-type: none"> • Large numbers of children in temporary accommodation with unclear links between health & education. • Large numbers of families with children <5yrs with higher support needs • The large numbers of young parent families, families fleeing domestic violence • Cuts to Supporting People funding has resulted in the reduction of family support schemes across Oxford • The need to improve access to health service information for families in temp. accommodation.
Purpose of Review/Objective (specify exactly what the Review should achieve)	<ul style="list-style-type: none"> • Identifying how can agencies can work together more effectively / efficiently • Identifying the health needs of families, ensuring that there are the services in place and that they are accessible. • Identifying what has worked well / not so well for families in accessing information and services. • How do we need to tailor services to meet vulnerable family needs e.g. young families with more chaotic lifestyles, families who've experienced domestic violence.
Indicators of Success (what factors would tell you what a good Review should look like)	<ul style="list-style-type: none"> • An evaluation of health service provision for families in temporary accommodation identifying areas of good practice, any gaps in service provision or style of provision. • Identifying mechanisms of change to: <ul style="list-style-type: none"> 1. Improve access to health

	<p>information</p> <p>2. Improve access for families with high health needs but low take-up of primary health care services.</p> <ul style="list-style-type: none"> Identifying opportunities from change e.g. Children's Centres Practice Based Commissioning
<p>Methodology/ Approach (what types of enquiry will be used to gather evidence and why)</p>	<ul style="list-style-type: none"> Attending health visitors forums, Children & Young Persons Forum, Oxford Family Homelessness Group, Families at Risk of Homelessness – analysing levels of multi – agency working, service development issues, identifying barriers to delivery / joined up working Interviews with children's services, PCT housing and education - reviewing current provision & opportunity for improvements / targeting of provision Consulting a sample of families living in temporary accommodation. Semi-structured interviewing – tracking their experiences from housing – health visitor / primary care services. Young parents forums, – what are the barriers for them, what needs to change. Domestic Violence support forums e.g. WINGS – identifying support / service needs . Identify & Review Strategies / Action Planning Re - Family homelessness, Children & Young People, housing / health & vulnerable groups

Specify Witnesses/ Experts (who to see and when)		<ul style="list-style-type: none"> • Paula Jackson (Senior Public Health Manager – Oxfordshire PCT) • Jane Bell - Senior Manager, PCT Children's Lead, Oxfordshire PCT • Kathy Mumby – Croft - Specialist Health Visitor - Housing Needs • Christine Etheridge (Teenage Pregnancy Co-ordinator- Oxfordshire PCT) • Carole Shields(Housing – Options / Allocations – Oxford City Council) • Jane Brogan (Housing – Senior Temporary Accommodation Manager – Oxford city Council) • Liz Jones (Strategy & Review) Domestic Violence Co-ordinator • Chris Sewell - Parenting Education and Family Support Manager Children, Young People & Families • Children's Centre Managers & Outreach Workers (within Oxford City) • Carole Partlett – Teenage Pregnancy Support Worker • Maria Godfrey - Service Manager Integrated Support Services, Children, Young People and Families Directorate • Tony Scott - Service Manager Alternative Education, Children Young people and Families Directorate 	
Specify Evidence Sources for Documents (which to look at)		<ul style="list-style-type: none"> • Children & young Person's Plan • Homelessness Strategy for Oxford 	
Specify Site Visits (where and when)		<ul style="list-style-type: none"> • To be decided 	
Projected start date	Oct 06	Draft Report Deadline	Feb 07
Meeting Frequency	Monthly - Fortnightly	Projected completion date	March 07