

Performance Summary for Housing Services

(Assistant Chief Executive)

Q1 - 2019/20

Trends compare relative performance with

Prd: previous period

Prev Year: previous March

Year on Year: same period from the previous year

Green = target met
Amber = within tolerance
Red = outside tolerance

Objective	Measure		Owner	Result 2018/19	Latest Data		Year End Target 2019/20	Trends			Operational Comments
	Ref	Description			Target	Result		Prd	Prev Year End	Year on Year	
Meeting Housing Need											
Meeting Housing Need	BV063	BV063: Average SAP rating of L.A. owned dwellings	Stephen Clarke	67.90	0.00	Not Updated	Not Set				Annual measure - reported at year end.
	BV064	BV064: Empty homes returned to use	Stephen Clarke	21.00 Homes	4.00 Homes	5.00 Homes	Not Set	↓	↓	↓	On target.
	HC003	HC003: Homeless Acceptances	Stephen Clarke	74.00 Number	27.00 Number	16.00 Number	Not Set	↓	↓	↑	On target.
	HC004	HC004: Homelessness cases prevented	Stephen Clarke	1139.00 Number	275.00 Number	306.00 Number	Not Set	↓	↓	↑	On target.
	HC016	HC016: Number of affordable homes for rent delivered	Stephen Clarke	97.00 Number	31.00 Number	0.00 Number	Not Set			↓	Handovers at Barton Park programmed for July 2019
	HP003	HP003: The number of people estimated to be sleeping rough	Stephen Clarke	94.00 Number	0.00 Number	0.00 Number	Not Set				Annual estimate will be done in November.

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	Ref	Description			Target	Result		Prd	Prev Year End	Year on Year	
Meeting Housing Need											
	HP004	HP004: The number of successful interventions with rough sleepers	Stephen Clarke	391.00 Number	87.00 Number	54.00 Number	Not Set				This measure is under target due to various reasons: Reporting issues with OxTHINK (Rough Sleeping database) which are currently in the process of being resolved with the county council. This has led to underreporting of people into accommodation. Void bed spaces are currently taking long periods of time to undergo maintenance, meaning people cannot quickly access pathway accommodation. Adult homeless pathway coordinators are working closely with accommodation providers to resolve this issue. Bed spaces have been reduced after the winter, mainly with 14 winter night beds going offline.
	HP006	Total number of affordable homes completed in year	Stephen Clarke	102.00 Number	31.00 Number	0.00 Number	Not Set				Handovers at Barton Park programmed for July 2019

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	Ref	Description			Target	Result		Prd	Prev Year End	Year on Year	
Meeting Housing Need											
	NI156	NI 156: Limit our use of temporary accommodation at 2015 levels	Stephen Clarke	84.00 Number	110.00 Number	79.00 Number	Not Set				On target.
	HC020	HC020: Percentage of properties failing to meet Decent Homes standard	Stephen Clarke	4.00 %	0.00 %	Not Updated	Not Set				Annual measure - reported at year end.
	HP009	HP009: Total standard re-let time (HouseMark definition)	Stephen Clarke	16.00 Days	21.00 Days	15.00 Days	Not Set				Performance remains at a high level.

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