## QUESTIONS ON NOTICE FROM MEMBERS OF THE PUBLIC

## (1) Question to the Board Member, Leisure Services (Councillor Mike Rowley) from Jane Alexander

## Restricting use of City leisure facilities

Why has the Council agreed to allow Fusion Lifestyle to ban a disabled woman from access to her essential exercise at Temple Cowley Pools and other fitness centres for over 7 weeks and why has the council not answered written requests for information about this and other complaints about Fusion Lifestyle?

**Response:** Fusion Lifestyle, as the managers of our leisure facilities, are responsible for any decision not to allow particular individuals to enter leisure premises. They have the right to do this if the activities of an individual are spoiling the leisure experience for other users. We would expect such decisions to be taken only as a last resort and in a reasonable manor. At present there are six people restricted from using the leisure centres, all of these are on a temporary basis.

I would not comment on any particular case because the Board Member does not influence, and should not give the appearance of influencing, individual decisions.

However, from the point of view of policy oversight, I have no reason to believe that Fusion have acted unreasonably at any time.

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